

# WaterWell product release



31 March 2022

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Murray Irrigation's Board of Directors have approved a further distribution of water to customers via two Water Well Products.

## Resource Distribution

A **three percent resource distribution** will be applied to water accounts for customers who are within financial terms with the company.

This will take the total resource distribution for the 2021/22 season to 6%

## Water Users Credit

The **Water Users Credit will be increased from five to seven percent** for every megalitre used on farm through a compliant outlet. This will be applied for all water delivered through the 2021/22 season.

The two percent increase will be credited to eligible customers accounts against all retrospective water use and will be applied in full as water is metered for the remainder of the irrigation season.

Both products will be applied to customer accounts by **COB Friday 1 April 2022**. Customers will be notified via SMS once the products have been applied to their accounts.

## Why?

This water is distributed via Murray Irrigation's WaterWell suite of products which aims to release 100GL of productive water into our footprint.

Following the summer delivery period an assessment of resources has shown an above average result in system efficiency which has enabled the announcement.

Distributing water via these two products rewards the delivery entitlement holder, and also the water user.

## Further information

Customers who are currently unfinancial are asked to contact Customer Operations to discuss payment options.

Please contact Customer Operations on 1300 138 265 for further information.