



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

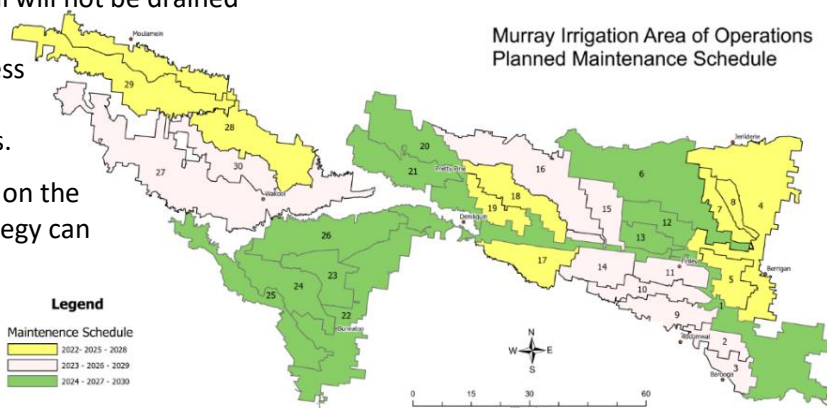
Autumn Water intentions survey

Thank you to all those who have responded to the Autumn Watering Intentions Survey. The information will help inform our preventative maintenance program. Irrigators in the yellow drainage (map below) area who are not planning to irrigate may see channels begin to drain over the coming weeks. The survey is still open, click [here](#) to complete.

2022 Winter Maintenance Schedule

Aligned with our three year Planned Maintenance Schedule all areas marked yellow, in the map below, will be drained for winter maintenance. The MDBA will be completing maintenance activities in Lake Mulwala commencing the end of May. The Mulwala Canal will not be drained allowing for opportunistic access to water over Winter Operations.

More information on the maintenance strategy can be found [here](#)



Landholder funded works

Requests for landholder funded works need to be submitted by COB Friday, 1 April 2022, to be considered for completion during this year's winter maintenance period.

References for Payments

When making payments to Murray Irrigation, particularly WEX payments, please include your 7-digit account number as reference in the payment. If there is no reference included with your payment, you risk the payment not being allocated to your account. Your account number, sometimes called a customer number, is in the top right-hand section of your invoice.

Announced allocation

Class C General Security.....	110%
Allocation Advance.....	8%
Water resource distribution	3%

Water availability and deliveries*

(15/03/2022)

Supplementary Licence.....	121,704 units
Supplementary Diversions.....	121,704 ML
Supplementary Deliveries.....	94,726 ML
YTD deliveries.....	676,961 ML
Customers.....	584,297 ML
DPIE Deliveries	75,412 ML
WaterNSW Deliveries.....	17,252 ML
Weekly Deliveries.....	18,147 ML
Weekly crop usage.....(Annual Pasture)	48%
Customer account balance.....	479,628 ML
WE in customer accounts.....	811,653 WE
Vol. % remaining.....	59.1%

*Provisional data

Channel flows today*

Wakool Offtake	900 ML
Mulwala Offtake	4,300 ML
Billabong Escape	9 ML
Edward River Escape.....	991 ML
Perricoota Escape.....	0 ML
Wakool River Escape.....	28 ML

*Includes DPIE Deliveries

Water trade data

Net trade week.....	187 ML
Net trade YTD.....	37,130 ML

Water exchange data

(14/03/2022)

Internal listings (No. & ML).....	15;4,304 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML)....	46; 6,221 ML
Ext purchasers (No. & ML).....	0;0 ML

Water for sale @ 14/03/22.....	12,341 ML
Weighted average sale price.....	\$18.00
Price range @ 14/03/22.....	\$23 - \$200
Buy offer range @ 14/03/22.....	\$21 - \$8

Storages*

mdba.gov.au	
Dartmouth.....	3,594 GL ↑..... 93 % -
Hume.....	2,777 GL ↓..... 92 % ↓
Lake Victoria.....	500 GL ↓..... 74 % ↓
Menindee Lakes.....	1,871 GL ↓..... 100 % -
Total Storage.....	8,742 GL ↑..... 94 % ↓

Rivers*

Murray @ Doctors Point.....	14,921 ML/d
Murray d/s Yarra. Weir	7,548 ML/d
Goulburn @ McCoy Bridge	1,111 ML/d
M'Bidgee d/s Balranald	5,139 ML/d
Darling @ Burtundy.....	8,162 ML/d
Flow to SA	19,997 ML/d
Murray to the sea	40 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 1pm, Tuesday, 15 March 2022

Resource links

- [MDBA weekly report](#)
- [NSW Water allocation statements](#)
- [Rainfall and evaporation](#)
- [Barmah Choke trade balance](#)

Water Delivery Performance For the period 09/03/22 – 15/03/22

↑ **630** outlets operated



↑ **549 (87.14%)** outlets received ordered volume



↓ **81 (12.86%)** outlets did not receive ordered volume



Unacceptable Service Level

↑ **16 (2.54%)** outlets experienced poor supply levels



↑ **5 (0.79%)** outlets show discrepancies and are under investigation



Acceptable Service Level

↑ **27 (4.29%)** outlets were impacted by on farm issues



↓ **33 (5.24%)** outlets were affected from other factors. E.g. customer requested early finish



Front Line Performance

↑ **58** average inward daily calls



↑ **71%** of calls resolved at the first point of contact



↑ **25** average daily outward phone calls

