TalkingWater

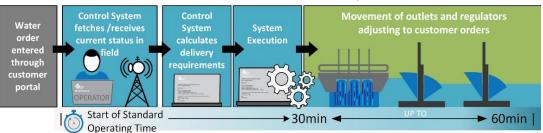
Tuesday, 01 March 2022



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

Control System operating process

The water delivery network is managed by operators who confirm information from the field on outlets & regulators prior to executing an operational area. Following confirmation and adjustments the offtakes, regulators, and outlets receive an instruction to move in the field.



Landholder Association Meetings

To catch up with other members and hear from Directors & Executive Managers on strategic activities LHA meetings are underway next week.

Monday 7 March

Wakool: Wakool Services Club 8.00 - 10.30AM. RSVP klredfearn@hotmail.com West Berriquin: Deni Ute Muster Meeting Room 5.30 – 8.00PM. RSVP

westberriquinirrigators@gmail.com

Tuesday 8 March

Deniboota: Bunnaloo Hall 10.00 – 12.30PM. RSVP <u>denibootalha@gmail.com</u>

Denimein: Pretty Pine Recreational Ground

What does this mean for you?

Starts, finishes & changes will now typically

happen within 30 minutes of the standard

minute operational window, please contact

outlet operating time, listed on your

customer portal. If your outlet is not

operating as expected outside this 30-

4.00 – 6.30PM. RSVP Jjenkins@mpdspro.com

Customer Operations.

Wednesday 9 March

Berriquin: Finley RS Club 10.00 – 12.30PM. RSVP berriquinirrigators@gmail.com

More information on the different meetings you can be involved in can be found here.

Water Intentions Survey

Reminder to tell us about your autumn irrigation intentions this week via the survey here. Thank you to the customers (10%) who have already responded. This is critical information for planning deliveries.

Announced allocation

Class C General Security	110%
Allocation Advance	8%
Water resource distribution	3%

Water availability and deliveries*

(01/03/2022)

Supplementary Licence	121,704 units
Supplementary Diversions	121,704 ML
Supplementary Deliveries	94,726 ML
YTD deliveries	646,352 MI
Customers	556,015 ML
DPIE Deliveries	73,086 ML
WaterNSW Deliveries	17,252 ML
Weekly Deliveries	24,981 ML
Weekly crop usage	(Rice) 62%
Customer account balance	503,748 ML
WE in customer accounts	811,653 WE
Vol. % remaining	62.1%
*Provisional data	

Channel flows today*

Wakool Offtake	650	ML
Mulwala Offtake	2,350	ML
Billabong Escape	43	ML
Edward River Escape	857	ML
Perricoota Escape	18	ML
Wakool River Escape	11	ML
*Includes DPIE Deliveries		

Water trade data

Net trade week	630	ML
Net trade YTD 35	,731	ML

Water exchange data

(28/02/2022)

Internal listings (No. & ML)15;6,86	34	MI
External listings (No. & ML) 0	0	MI
Int. purchasers (No. & ML) 42; 5,78	1	ML
Ext purchasers (No. & ML 0;	0	ML

Water for sale @ 01/03/22	13,435 ML
Weighted average sale price	\$29.00
Price range @ 01/03/22	\$29 - \$250
Buy offer range @ 01/03/22	\$27 - \$20

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Storages*

mdba.gov.au	
Dartmouth	3,583 GL ↑ 93 %
Hume	2,838 GL ↓94 %
Lake Victoria	554 GL ↓82 %
Menindee Lakes	1,879 GL 1 100 %
Total Storage	8.854 GL 196 %

Rivers*

Murray @ Doctors Point	.10,911	ML/d
Murray d/s Yarra. Weir	7,978	ML/d
Goulburn @ McCoy Bridge	851	ML/d
M'Bidgee d/s Balranald	2,869	ML/d
Darling @ Burtundy	.11,036	ML/c
Flow to SA	.28,227	ML/d
Murray to the sea4	3 gates	open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 1pm, Tuesday, 01 March 2022

Resource links

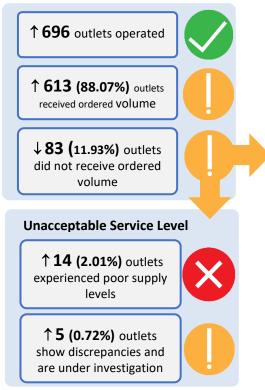
MDBA weekly report

NSW Water allocation statements

Rainfall and evaporation

Barmah Choke trade balance

Water Delivery Performance For the period 22/02/22 - 01/03/22



Acceptable Service Level

↓ 20 (2.87%) outlets were impacted by on farm issues



↑ 44 (6.32%) outlets were affected from other factors. E.g. customer requested early finish



Front Line Performance

↑48 average inward daily calls



↓ **64.07%** of calls resolved at the first point



↑ **18** average daily outward phone calls