



How you can help us maintain our assets

Murray Irrigation spends considerable time and resources maintaining the infrastructure of the supply system to enable the efficient and timely delivery of water to customers. You can assist us by reporting any issues you see in the field and ensuring your activities are not causing damage to any assets.

Stock damage to channels

Over the past few years, we have seen an increasing trend in stock damage to our channels. Last irrigation season we managed:

- 301 incidents of stock damage
- affecting 220 sections of channel/assets
- costing over \$250,000 to repair
- using 4000-man hours

Stock damage can result in reduced level of service on channels where we have to run the channel lower to avoid over bank incidents until repairs are completed.



Landholders have an obligation to ensure that stock are not degrading channel banks. Channels should be appropriately fenced to avoid stock eroding banks.

Compliant stock and domestic outlets can provide ongoing access to stock water. Murray Irrigation will be working with customers to reduce this ongoing liability.

Road Bridges

A key maintenance activity over the past two years has been to bring all public bridges into line with the Australian Standard. This has included handrailing and delineating posts where required. Recently, we have observed a large number of these sites having been damaged due to overloading.

Customers are asked to be vigilant when using public bridges especially with large machinery.

Murray Irrigation is responsible for the maintenance of these assets, the more damage caused to these assets results in a greater financial liability to the company and customers.

Seed Collection Workshop

Murrumbidgee Landcare and RGA are holding a Seed Collection Workshop at Conargo on Friday 18th Feb, 10am – 4pm. RSVP essential, more information [here](#).

Announced allocation

Class C General Security	110%
Allocation Advance	8%
Water resource distribution	3%

Water availability and deliveries*

(15/02/2022)

Supplementary Licence	121,704 units
Supplementary Diversions	121,704 ML
Supplementary Deliveries	94,726 ML
YTD deliveries	597,127 ML
Customers	507,497 ML
DPIE Deliveries	72,479 ML
WaterNSW Deliveries	17,152 ML
Weekly Deliveries	24,495 ML
Weekly crop usage	(Rice) 62%
Customer account balance	536,259 ML
WE in customer accounts	811,653 WE
Vol. % remaining	66.1%

*Provisional data

Channel flows today*

Wakool Offtake	1,250 ML
Mulwala Offtake	3,300 ML
Billabong Escape	206 ML
Edward River Escape	791 ML
Perricoota Escape	0 ML
Wakool River Escape	82 ML

*Includes DPIE Deliveries

Water trade data

Net trade week	1,106 ML
Net trade YTD	33,359 ML

Water exchange data

(14/02/2022)

Internal listings (No. & ML)	18;4,122 ML
External listings (No. & ML)	2;151 ML
Int. purchasers (No. & ML)	41;5,253 ML
Ext purchasers (No. & ML)	0;0 ML

Water for sale @ 14/02/22	15,122 ML
Weighted average sale price	\$37.00
Price range @ 15/02/22	\$38 - \$200
Buy offer range @ 15/02/22	\$31 - \$20

Storages*

mdba.gov.au

Dartmouth	3,579 GL	↑	93%	↑
Hume	2,935 GL	↓	98%	↓
Lake Victoria	551 GL	↑	81%	↑
Menindee Lakes	1,680 GL	↑	100%	→
Total Storage	8,745 GL	↑	94%	→

Rivers*

Murray @ Doctors Point	9,798 ML/d
Murray d/s Yarra. Weir	8,503 ML/d
Goulburn @ McCoy Bridge	710 ML/d
M'Bidgee d/s Balranald	9,174 ML/d
Darling @ Burtundy	14,289 ML/d
Flow to SA	26,368 ML/d
Murray to the sea	47 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 1pm, Tuesday, 15 February 2022

Resource links

- [MDBA weekly report](#)
- [NSW Water allocation statements](#)
- [Rainfall and evaporation](#)
- [Barmah Choke trade balance](#)

Water Delivery Performance

For the period 08/02/22 – 15/02/22

Acceptable Service Level

- ↑ 696 outlets operated
- ↑ 613 (88.07%) outlets received ordered volume
- ↓ 83 (11.93%) outlets did not receive ordered volume

- ↓ 20 (2.87%) outlets were impacted by on farm issues
- ↑ 44 (6.32%) outlets were affected from other factors. E.g. customer requested early finish

Unacceptable Service Level

- ↑ 14 (2.01%) outlets experienced poor supply levels
- ↑ 5 (0.72%) outlets show discrepancies and are under investigation

Front Line Performance

- ↑ 48 average inward daily calls
- ↓ 64.07% of calls resolved at the first point
- ↑ 18 average daily outward phone calls