



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

We are looking for your feedback

Murray Irrigation is planning to conduct customer focus group meetings in late February or early March 2022.

We are very focussed on maximising participation rates and feedback volume for these important issues, and therefore we will be working closely with the LHA chairs over the next few weeks to see how they can help us achieve it.

For additional flexibility, there will be an online version of the meetings available, and where neither of those options are suitable to your needs, we can provide an opportunity to deliver on farm meetings for groups of between 8 and 15 customers. To register interest for hosting one of these meetings, please call Customer Operations on 1300 138 265.

The two key subjects for discussion are:

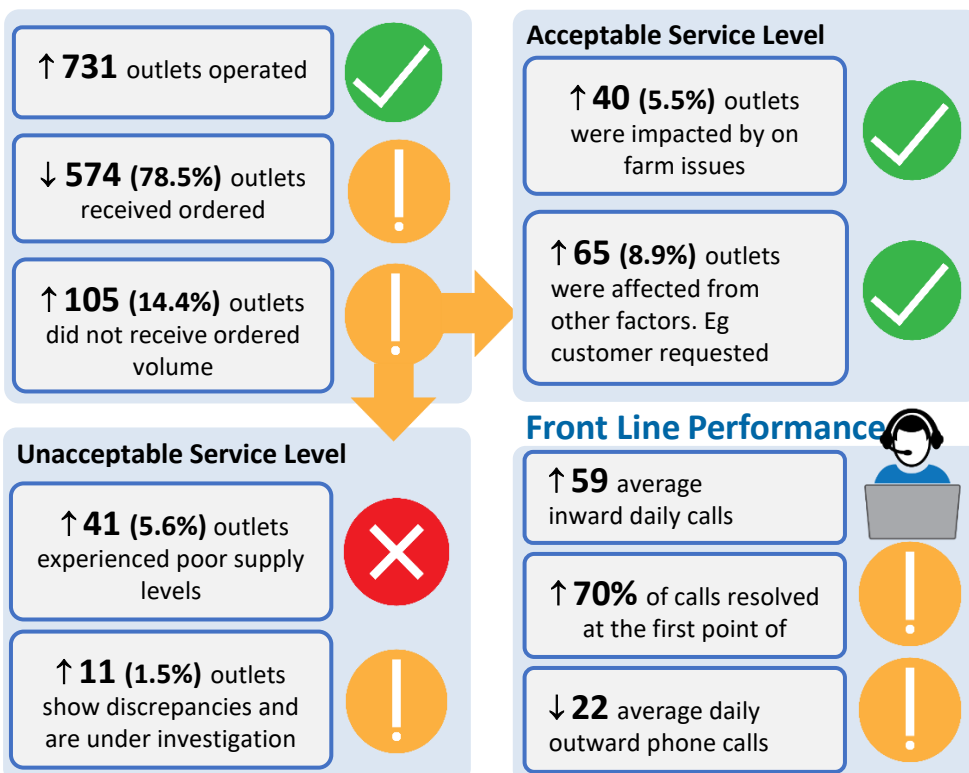
1. WaterWell

There is an opportunity to alter the distribution ratio for WaterWell products, and it is important that we discuss the impacts and benefits of changing from the current strategy. We will be providing a calculator tool at the meetings, along with training and assistance, to enable you to understand the impacts on your business. This will enable you to provide us with your feedback on the options.

2. Tradeable flow shares

Supporting regional growth in water use means guaranteeing higher flow rates on farm (within our infrastructure constraints), and therefore requires us to consider a tradeable flow share concept. Again, there will be simple modelling provided to help assist your understanding of any potential benefits or impacts, and the ability to provide us with feedback.

Water Delivery Performance For the period 14/12 - 20/12/2021



Announced allocation

Class C General Security	110%
Allocation Advance	8%
Water resource distribution	3%

Water availability and deliveries*

(21/12/2021)	
Supplementary Licence	121,704 units
Supplementary Diversions	121,704 ML
Supplementary Deliveries	94,726 ML
YTD deliveries	374,163 ML
Customers	322,167 ML
DPIE Deliveries	51,996 ML
WaterNSW Deliveries	0 ML
Weekly Deliveries	39,274 ML
Weekly crop usage	(Rice) 66%
Customer account balance	696,189 ML
WE in customer accounts	809,224 WE
Vol. % remaining	86%

*Provisional data

Channel flows today*

Wakool Offtake	1,200 ML
Mulwala Offtake	2,950 ML
Billabong Escape	0 ML
Edward River Escape	1,023 ML
Perricoota Escape	0 ML
Wakool River Escape	208 ML

*Includes DPIE Deliveries

Water trade data

Net trade week	731 ML
Net trade YTD	24,871 ML

Water exchange data

(20/12/2021)	
Internal listings (No. & ML)	23;5,360 ML
External listings (No. & ML)	0;0 ML
Int. purchasers (No. & ML)	29; 4,082ML
Ext purchasers (No. & ML)	0;0 ML

Water for sale @ 20/12/21	10,852 ML
Weighted average sale price	\$76.00
Price range @ 13/12/21	\$77 - \$250
Buy offer range @ 13/12/21	\$70 - \$48

Storages*

mdba.gov.au	
Dartmouth	3,391 GL ↑ 88 % ↑
Hume	2,963 GL ↑ 99 % ↑
Lake Victoria	571 GL ↓ 84 % ↓
Menindee Lakes	1,713 GL ↓ 100 % -
Total Storage	8,638 GL ↓ 93 % -

Rivers*

Murray @ Doctors Point	10,175 ML/d
Murray d/s Yarra. Weir	9,543 ML/d
Goulburn @ McCoy Bridge	726 ML/d
M'Bidgee d/s Balranald	9,361 ML/d
Darling @ Burtundy	11,440 ML/d
Flow to SA	34,995 ML/d
Murray to the sea	44 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 10am, Tuesday, 21 December 2021

Resource links

- [MDBA weekly report](#)
- [NSW Water allocation statements](#)
- [Rainfall and evaporation](#)
- [Barmah Choke trade balance](#)

Christmas Operations

Customer Operations & Infrastructure will continue to deliver all services over the Christmas period

Water ordering and delivery

- Water ordering and delivery will continue as normal with phone support available from 7.00am to 7.00pm, 7 days a week.
- Customers calling outside these hours can leave a voice message.

Water exchange and annual trade

- Customer Operations will continue to monitor the Water Exchange on business days.
- There will be no seller payment run on Wednesday, 29 December 2021.

Maintenance

- Rostered crews will continue as normal
- For any maintenance requests contact Customer Operations

Emergencies

- Call 1300 657 313 for after-hours emergencies (e.g. a major infrastructure failure, significant flooding or risk to safety).

Weed management

Our channel inspections continue to monitor weed activity and the impact on flows. 155km of channel has been desilted this season and work will continue with the four Murray Irrigation and seven contractor machines across the footprint over the

holiday period. If you spot any problem areas, please ring Customer Operations.

Water orders

As expected, significant demand is occurring across the system. Some areas are approaching capacity with 4 days wait and restrictions imminent. Customers are reminded to place orders as early as possible to best manage the peak demand. To assist in the management of orders through this peak period the water ordering system "Order end alert" SMS has also been enabled for all customers.

Final edition for 2021

This is the last edition of Talking Water for 2021. The next edition will be Tuesday, 4 January 2022.



MERRY CHRISTMAS

From everyone at Murray Irrigation we would like to wish you all a very Merry Christmas and safe and happy New Year.



The Christmas spirit is alive and well in Wakool. This Aussie Christmas theme spotted on the Werai South Road.