



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

Weed management

As part of our weed strategy, works crews have been completing their routine channel inspections to monitor weed activity and the impact on flows. Common weeds that are managed in our area include Elodea, Pond Weed, Ribbon Weed, Cumbungi and Sagittaria. Recently there has been some sightings of Elodea blooms which can cause restriction to flow. Elodea can be seen as dark shadows just under the water surface (see picture below). The inset picture shows some finer detail of Elodea weed.



Customers are encouraged to contact Customer Operations if they have any concerns regarding weed blooms in their channels. For more information a fact sheet can be found [here](#).

Water orders

With the warmer weather approaching and an increase in demand, customers are encouraged to place orders 4 days in advance to guarantee their supply date.

Mouse Plague Rebate

A support package and resources are available to help farmers, small businesses and households manage the mouse plague in regional NSW. Rebates to help manage the cost of mouse baits and cleaning products have been extended to 31 January 2022. To find out more click [here](#).

Dine & Discover Voucher

The NSW Government has issued another round of Dine and Discover vouchers to encourage the community to get out and about and support dining, arts and recreation businesses in local communities. To apply or find out more click [here](#).

Invoices

Reminder September quarter invoices are due today, 30 November. To discuss payment arrangement options call T 1300 138 265.

Announced allocation

Class C General Security	110%
Allocation Advance	8%
Water resource distribution	3%

Water availability and deliveries*

(30/11/2021)

Supplementary Licence	121,704 units
Supplementary Diversions	121,704 ML
Supplementary Deliveries	94,726 ML
YTD deliveries	284,578 ML
Customers	245,626 ML
DPIE Deliveries	38,952 ML
WaterNSW Deliveries	0 ML
Weekly Deliveries	8,752 ML
Weekly crop usage (Rice)	91%
Customer account balance	779,387 ML
WE in customer accounts	808,113 WE
Vol. % remaining	96.4%

*Provisional data

Channel flows today*

Wakool Offtake	1,150 ML
Mulwala Offtake	1,100 ML
Billabong Escape	0 ML
Edward River Escape	0 ML
Perricoota Escape	1 ML
Wakool River Escape	36 ML

*Includes DPIE Deliveries

Water trade data

Net trade week	9,356 ML
Net trade YTD	21,749 ML

Water exchange data

(29/11/2021)

Internal listings (No. & ML)	16; 4,633 ML
External listings (No. & ML)	7; 5,034 ML
Int. purchasers (No. & ML)	32; 5,360 ML
Ext purchasers (No. & ML)	1; 39 ML

Water for sale @ 29/11/21	15,175 ML
Weighted average sale price	\$63.00
Price range @ 30/11/21	\$63 - \$250
Buy offer range @ 30/11/21	\$60 - \$48

Storages*

mdba.gov.au	
Dartmouth	3,306 GL ↑ 86 % ↑
Hume	2,983 GL ↑ 99 % ↑
Lake Victoria	620 GL ↓ 92 % ↓
Menindee Lakes	1,892 GL ↓ 100 % ↓
Total Storage	8,801 GL ↑ 95 % ↓

Rivers*

Murray @ Doctors Point	31,600 ML/d
Murray d/s Yarra. Weir	31,744 ML/d
Goulburn @ McCoy Bridge	2,154 ML/d
M'Bidgee d/s Balranald	9,468 ML/d
Darling @ Burtundy	2,196 ML/d
Flow to SA	26,620 ML/d
Murray to the sea	60 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 10am, Tuesday, 23 November 2021

Resource links

- [MDBA weekly report](#)
- [NSW Water allocation statements](#)
- [Rainfall and evaporation](#)
- [Barmah Choke trade balance](#)

Water Delivery Performance For the period 23/11 - 29/11/2021

351 outlets operated	
308 (88%) outlets received ordered volume	
43 (12%) outlets did not receive ordered volume	
Acceptable Service Level	
10 (2.9%) outlets were impacted by on farm issues	
19 (5.4%) outlets were affected from other factors. Eg customer requested early finish	
Unacceptable Service Level	
8 (2.3%) outlets experienced poor supply levels	
6 (1.7%) outlets show discrepancies and are under investigation	
Front Line Performance	
36 average inward daily calls	
66% of calls resolved at the first point of contact	
14 average daily outward phone calls	