



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

Water orders

Even though the total number of water orders reduced over the last week some areas are still experiencing high levels of demand. Please be aware that 4 days' notice will be required to guarantee supply dates. Localised restrictions are already occurring and are expected to continue as demand increases. Please contact Customer Operations if you have any concerns.

Releasing water into the drainage system

Approval is required to discharge water into Murray Irrigation's drainage system.

Discharge into the drainage system is only permitted via a drainage inlet and after approval has been received.

To download an application form click [here](#).

Chemical drums on channel banks

Due to the risk of chemicals inadvertently infiltrating our supply system the filling of spraying units and leaving of chemical drums on Murray Irrigation's channel banks will not be tolerated.

Spray units must be filled from a supply point away from any Murray Irrigation channels.

Office access

While our offices in Deniliquin and Finley are open, we encourage customers to call to make an appointment prior to visiting. Telephone support for customers is available 7am to 7pm, 7 days per week.

Invitation to Local Business Event

Water Infrastructure NSW is excited to offer opportunities for local businesses to get involved in the more than \$330 million package of Water Infrastructure projects being delivered in the state's southern region over the next few years. To help local businesses understand these opportunities, Water Infrastructure NSW is hosting a local business event in Moama on Friday the 12 November 2021. Click [here](#) for event details.

Invoices

Reminder September quarter invoices are due 30 November. To discuss payment arrangement options call T 1300 138 265

Announced allocation

Class C General Security	100%
Allocation Advance	8%
Water resource distribution	3%

Water availability and deliveries

(09/11/2021)

Supplementary Licence	121,704 units
Supplementary Diversions*	121,704 ML
Supplementary Deliveries*	94,726 ML
YTD deliveries*	259,585 ML
Customers	228,156 ML
DPIE Deliveries	31,430 ML
WaterNSW Deliveries	0 ML
Weekly Deliveries	17,019 ML
Weekly crop usage (Rice)	73%
Customer account balance	792,873 ML
WE in customer accounts	808,863 WE
Vol. % remaining	98%

*Provisional data

Channel flows today*

Wakool Offtake	800 ML
Mulwala Offtake	1,050 ML
Billabong Escape	87 ML
Edward River Escape	0 ML
Perricoota Escape	4 ML
Wakool River Escape	233 ML

*Includes DPIE Deliveries

Water trade data

Net trade week	2,943 ML
Net trade YTD	3,323 ML

Water exchange data

(08/11/2021)

Internal listings (No. & ML)	22;2,775.52 ML
External listings (No. & ML)	0;0 ML
Int. purchasers (No. & ML)	14; 1,172ML
Ext purchasers (No. & ML)	0; 0.00 ML

Water for sale @ 09/11/21	9,185 ML
Weighted average sale price	\$83.00
Price range @ 09/11/21	\$84 - \$250
Buy offer range @ 09/11/21	\$76 - \$50

Storages*

mdba.gov.au

Dartmouth	3,203 GL	↑	83 %	-
Hume	2,935 GL	↑	98 %	↑
Lake Victoria	669 GL	↑	99 %	↑
Menindee Lakes	1,928 GL	↑	100 %	-
Total Storage	8,735 GL	↑	94 %	-

Rivers*

Murray @ Doctors Point	12,096 ML/d
Murray d/s Yarra. Weir	14,978 ML/d
Goulburn @ McCoy Bridge	1,216 ML/d
M'Bidgee d/s Balranald	10,447 ML/d
Darling @ Burtundy	2,937 ML/d
Flow to SA	34,428 ML/d
Murray to the sea	60 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 10am, Tuesday, 9 November 2021

Resource links

- [MDBA weekly report](#)
- [NSW Water allocation statements](#)
- [Rainfall and evaporation](#)
- [Barmah Choke trade balance](#)

Water Delivery Performance For the period 2/11 - 8/11/2021

464 outlets operated	
421 (91%) outlets received ordered volume	
43 (9%) outlets did not receive ordered volume	
4 (0.86%) outlets experienced poor supply levels	
6 (1.3%) outlets show discrepancies and are under investigation	

Acceptable Service Level	
15 (3.23%) outlets were impacted by on farm issues	
18 (3.9%) outlets were affected from other factors. Eg customer requested early finish	

Front Line Performance	
48 average inward daily calls	
75% of calls resolved at the first point of contact	
10 average daily outward phone calls	