

Water Delivery – High Demand

Exceptionally high customer demand for water delivery is forecast this season, and this edition of Talking Water aims to provide key information for customers on what to expect and how best to manage their water orders.

Water orders

- It is vital that customers place orders as early as possible
- 4 days notice is required to guarantee your supply date
- Customers should continue to place water orders directly into the online water ordering system
- If you are offered a later delivery date than expected you can lodge an unsatisfied order or send a message via the water ordering system with the requested supply date.
- It is likely that high demand will limit the ability to deliver orders early

Flow rate restrictions

High demand from customers will generate delivery constraints in some parts of the system. This will lead to flow rate restrictions being applied to all orders in that area.

As described in the Distribution Rules, restrictions will be applied based on flow shares.

Restrictions are applied once all orders on that system have waited 4 days.

Water deliveries

Water delivery is being managed under Mode Three – Normal operations, as outlined in the [Season Operating Plan](#).

What does Mode Three mean for customers?

- Channels operated at full supply height (where orders are known)
- Water orders commenced within 1 day (subject to the 4-day advance notice constraints outlined above)
- Maximum flexibility for customers in areas not affected by restrictions

Where is the demand?

The Irrigation Intentions Survey, in conjunction with current customer orders indicates high demand across the entire footprint with on farm deliveries expected to exceed 800GL.

A heat map of the anticipated high demand areas based on customer input can be



found [here](#). Customers in potential hot spot areas, that have been identified from the data, have been notified of the probable impact.

Water ordering flexibility

Sometimes it is possible for customers to adjust their start, finish, and change orders outside of standard operating times.

Several factors will determine the level of flexibility available, including the impact on third parties, the current level in the channel, and the lead time of the request.

To request flexibility customers can call Customer Operations between 7am - 7pm, 7 days a week. Please leave a message outside these hours. All messages are monitored and actioned until 10pm.

The Flexible Water Ordering matrix can be viewed [here](#).

Announced allocation

Class C General Security..... 100%
Allocation Advance..... 8%
Water resource distribution 3%

Water availability and deliveries (19/10/2021)

Supplementary Licence..... 121,704 units
Supplementary Diversions*..... 121,704 ML
Supplementary Deliveries*..... 94,726 ML
YTD deliveries*..... 176,410 ML
Customers..... 164,528 ML
DPIE Deliveries..... 11,883ML
WaterNSW Deliveries..... 0 ML
Weekly Deliveries..... 19,516 ML
Weekly crop usage..... (Rice) 69%
Customer account balance..... 825,063 ML
WE in customer accounts..... 808,863 WE
Vol. % remaining..... 102%

*Provisional data

Channel flows today

Wakool Offtake..... 1,600 ML
Mulwala Offtake..... 2,880 ML
Billabong Escape..... 0 ML
Edward River Escape..... 201 ML*
Perricoota Escape..... 0 ML
Wakool River Escape..... 242 ML*

*Includes DPIE Deliveries

Water trade data

Net trade week..... 2,355 ML
Net trade YTD..... - 2,580 ML

Water exchange data (18/10/2021)

Internal listings (No. & ML) .74;13,538.31ML
External listings (No. & ML).....0;0.00 ML
Int. purchasers (No. & ML) .88;10,851.50ML
Ext purchasers (No. & ML).... 18;2,881.58 ML

Water for sale @ 18/10/21.....7,889 ML
Weighted average sale price..... \$76.00
Price range @ 19/10/21..... \$75 - \$250
Buy offer range @ 19/10/21..... \$70.50 - \$45

Storages*

mdba.gov.au
Dartmouth..... 3,152GL ↑..... 82 % ↑
Hume..... 2,945 GL ↑..... 98 % ↑
Lake Victoria..... 627 GL ↑..... 93 % ↑
Menindee Lakes..... 1,964 GL ↓..... 100 % -
Total Storage..... 8,688 GL ↑..... 94 % ↑

Rivers*

Murray @ Doctors Point 10,830 ML/d
Murray d/s Yarra. Weir..... 20,081 ML/d
Goulburn @ McCoy Bridge..... 5,512 ML/d
M'Bidgee d/s Balranald..... 11,141 ML/d
Darling @ Burtundy..... 2,295 ML/d
Flow to SA 28,962 ML/d
Murray to the sea 60 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy. This data was correct as at 9am, Tuesday, 19 October 2021.

Resource links

[MDBA weekly report](#)

[NSW Water allocation statements](#)

[Rainfall and evaporation](#)