



## Customer Portal help

Do you need help with your Murray Irrigation Customer Portal?

Our Customer Operations team can help using your device.

We can help with your password, the Water Exchange, placing water orders, general navigation of the Customer Portal, and more.

Customers with a portable device can make an appointment to attend the office, and for those with a desktop device, we can come to you.

## Invoice duplication

We apologise if you received multiple copies of your December quarter invoice.

If you would like to confirm your balance, or any items on your invoice, please contact us.

We received your feedback and we are working to make your accounts clear and transparent for you in the future.

## Email invoice delivery

Did you know you can save up to 75 percent on your account admin fee if you receive, and pay for, your invoice electronically?

You can change to email delivery by completing and returning [this form](#).

## Director engagement

Director engagement meetings will start this week among targeted groups in our region.

The topics for discussion, and feedback submission form, can be found [here](#).

Shareholders not in attendance are encouraged to submit feedback, either directly to Murray Irrigation, or contact their Landholder Association (LHA) representative who will pass this feedback on.

Closing date for feedback is this Friday, 12 February 2021.

## Floodplain harvesting webinar

The Department of Planning, Industry and Environment (DPIE) will hold a two-hour webinar on Thursday, 11 February

2021, to provide an overview of the Water Management Act, and its application in floodplain harvesting.

For more details, and to register for the webinar, click [here](#).

## Finley CBA branch – closing

Murray Irrigation has been made aware that the Finley Commonwealth Bank (CBA) branch will permanently close from Friday, 23 April 2021.

Alternative payment options are available to assist customers who currently use the branch for payment.

Direct deposit is the most secure and efficient method of payment.

Cheques can still be deposited at Australia Post offices using the [Bank@Post](#) facility.

A reminder to check all terms when using third-party payment platforms.

A full list of our payment options can be found on your invoice.

## SRI LHA meetings

Southern Riverina Irrigators (SRI) will soon hold landholder meetings.

The meeting details, and all the latest news from SRI, can be found in their latest newsletter, [here](#).

## Small business coaches

The Rural Financial Counselling Service (RFCS) has teamed up with REWIRE to deliver free support to help you with your small business challenges.

To find out more, and apply for a spot in the program, visit the [RFCS](#) website.

Last issued quarter – Two (December)

Issue date – Friday, 22 January 2021

Due date – Monday, 1 March 2021

**Sept 2020 invoices are now overdue.**

## Last week's edition

- Sustainability Product payment
- Discharging water
- RCS Soil Solutions workshop
- Customer updates
- Blue-green algae

## Announced allocation

Class C General Security.....	46%
Allocation Advance.....	5%
Water resource distribution.....	6%
(issued against Delivery Entitlements)	

## Water availability and deliveries (09/02/2021)

YTD deliveries.....	515,499 ML
Customers.....	346,656 ML
DPIE Deliveries.....	20,042 ML
WaterNSW Deliveries.....	148,800 ML
Weekly Deliveries.....	24,230 ML
Weekly crop usage.....	72% (Rice)
Customer account balance.....	349,572 ML
WE in customer accounts.....	822,609 WE
Vol. % remaining.....	42%

## Channel flows today

Wakool Offtake.....	729 ML
Mulwala Offtake.....	2,524 ML
Billabong Escape.....	100 ML
Edward River Escape.....	1,100 ML
Perricoota Escape.....	70 ML
Wakool River Escape.....	0 ML

## Water trade data

Net trade week.....	3,409 ML
Net trade YTD.....	6,608 ML

## Water exchange data (08/02/2021)

Internal listings (No. & ML).....	21;2,755.40 ML
External listings (No. & ML).....	0;0.00 ML
Int. purchasers (No. & ML).....	37;2,176.12 ML
Ext purchasers (No. & ML).....	1;27.00 ML

Water for sale @ 08/02/21.....	9,479.55 ML
Weighted average sale price.....	\$95
Price range @ 09/02/21.....	\$99.80 - \$300
Buy offer range @ 09/02/21.....	\$100 - \$95

## Storages\*

mdba.gov.au	
Dartmouth.....	2,430 GL ↑.....63 % ↑
Hume.....	1,687 GL ↑.....56 % ↑
Lake Victoria.....	289 GL ↓.....43 % ↓
Menindee Lakes.....	317 GL ↓.....18 % ↓
Total Storage.....	4,723 GL ↑.....51 % -

## Rivers\*

Murray @ Doctors Point.....	7,854 ML/d
Murray d/s Yarra. Weir.....	8,249 ML/d
Goulburn @ McCoy Bridge.....	1,449 ML/d
M'Bidgee d/s Balranald.....	3,603 ML/d
Darling @ Burtundy.....	209 ML/d
Flow to SA.....	8,394 ML/d
Murray to the sea.....	1 gate open

\*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy.

## Resource links

[MDBA weekly report](#)

[NSW Water allocation statements](#)

[Rainfall and evaporation](#)

[Barmah Choke trade balance](#)