



MERRY CHRISTMAS

From all of us at Murray Irrigation, we would like to wish our customers, shareholders, and readers, a very merry Christmas and happy New year.

Christmas Operations

Customer Operations will continue to deliver all services over the Christmas period with a modified workforce.

Water ordering and delivery

- Phone support will continue from 7.00am to 7.00pm, 7 days a week on 1300 138 265
- Customers calling outside these hours can leave a voice message. All messages are monitored and actioned until 10pm
- Messages can also be left on the water ordering system or emailed to customersupport@murrayirrigation.com.au

Emergencies

- Call 1300 657 313 for after-hours emergencies (e.g. a major infrastructure failure, significant flooding or risk to safety).

Water Exchange and annual trade

- Customer Operations will continue to monitor the Water Exchange on business days
- Forms may be submitted online to wex@murrayirrigation.com.au or by fax to 03 5898 3305
- Payments to sellers will be made on Wednesday, 23 December 2020, and Wednesday, 6 January 2021
- No seller payments will occur on Wednesday, 30 December 2020.

Maintenance requests

- Rostered crews will continue as normal
- For any maintenance requests contact Customer Operations.

Flexible Water Ordering

Murray Irrigation is introducing additional water ordering flexibility to many of its customers, as part of our ongoing commitment to improve our water delivery options.

[Click here](#) to read last week's update.

Commonwealth Environmental Water Office Update

Deliveries of water for the environment as part of the Southern Spring Flow are starting to reduce.

Very small flows will continue to targeted sites over the coming months.

Further details can be found [here](#).

Final edition for 2020

This is the last edition of Talking Water for 2020.

The next edition will be Tuesday, 12 January 2021.

Quarterly Invoices

Last issued quarter – One (September)

Issue date – Friday, 9 October 2020

Due date – Monday, 30 November 2020

Sept 2020 invoices are now overdue.

Last week's edition

- Water ordering changes
- General Security Water Allocation
- Online 2020 AGM feedback
- WaterNSW rebate and fee error
- Christmas Operations
- Road Safety
- Snake Safety
- Payment Arrangements
- Recent La Nina outlook

Announced allocation

Class C General Security.....	43%
Allocation Advance.....	5%
Water resource distribution.....	6%
(issued against Delivery Entitlements)	

Water availability and deliveries

(22/12/2020)	
YTD deliveries.....	285,306 ML
Customers.....	232,603 ML
DPIE Deliveries.....	18,422 ML
WaterNSW Deliveries.....	34,281 ML
Weekly Deliveries.....	33,286 ML
Weekly crop usage.....	70% (Rice)
Customer account balance.....	414,180 ML
WE in customer accounts.....	823,795 WE
Vol. % remaining.....	50%

Channel flows today

Wakool Offtake.....	813 ML
Mulwala Offtake.....	3,804 ML
Billabong Escape.....	250 ML
Edward River Escape.....	0 ML
Perricoota Escape.....	100 ML
Wakool River Escape.....	0 ML

Water trade data

Net trade week.....	939 ML
Net trade YTD.....	- 6,875 ML

Water exchange data

(21/12/2020)	
Internal listings (No. & ML).....	34;2,845.51 ML
External listings (No. & ML).....	0;00.00 ML
Int. purchasers (No. & ML).....	34;1,873.19 ML
Ext purchasers (No. & ML).....	0;00.00 ML

Water for sale @ 21/12/20.....	6,541.21 ML
Weighted average sale price.....	\$152
Price range @ 22/12/20.....	\$155 - \$600
Buy offer range @ 22/12/20.....	\$147 - \$70

Storages*

mdba.gov.au	
Dartmouth.....	2,390 GL ↑..... 62 % -
Hume.....	2,039 GL ↓..... 68 % ↓
Lake Victoria.....	441 GL ↓..... 65 % ↓
Menindee Lakes.....	368 GL ↓..... 21 % ↓
Total Storage.....	5,238 GL ↓..... 57 % ↓

Rivers*

Murray @ Doctors Point.....	14,313 ML/d
Murray d/s Yarra. Weir.....	8,750 ML/d
Goulburn @ McCoy Bridge.....	1,215 ML/d
M'Bidgee d/s Balranald.....	2,223 ML/d
Darling @ Burtundy.....	524 ML/d
Flow to SA.....	10,245 ML/d
Murray to the sea.....	7 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy.

Resource links

- [MDBA weekly report](#)
- [NSW Water allocation statements](#)
- [Rainfall and evaporation](#)
- [Barmah Choke trade balance](#)