



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

Murray Irrigation AGM

Murray Irrigation's 2020 Annual General Meeting (AGM) will be held from 10.30am on Wednesday, 25 November 2020.

The Company will hold its AGM as a virtual meeting this year, to mitigate risks associated with the COVID-19 pandemic.

An online meeting protects shareholders, employees and officers, and removes any uncertainty associated with, for example, possible further outbreaks and increased social distancing restrictions.

• Asking questions at the AGM

There will be an opportunity for shareholders to ask questions during the AGM, via the online meeting platform.

Have questions but you are unable to attend the AGM?

Shareholders can submit questions in advance, by emailing nathan.holahan@murrayirrigation.com.au, or contacting Customer Operations.

• AGM voting

This year, shareholders can vote prior to the AGM, either online or by submitting the *voting form* provided with your Notice of Meeting.

Direct votes close at 10.30am, on Monday, 23 November 2020.

To be eligible to vote at the AGM, a shareholder must have paid all fees presently due and payable to the company by 10.30am on Sunday, 22 November 2020 (that is, at least 72 hours before the meeting). This refers to charges up to, and including, the June 2020 quarter four invoice.

Please allow sufficient time for payments to clear by this deadline.

• Appointing a proxy

Shareholders can appoint a proxy to attend the AGM and vote on their behalf. Proxies can be appointed online or by completing and submitting the *voting form* provided with your Notice of Meeting.

Your proxy may be an individual or a body corporate and does not need to be a shareholder.

Proxies must be appointed by 10.30am on Monday, 23 November 2020.

The AGM notice of meeting has now been sent, and full details regarding the AGM, including registration, is available on our website, [here](#).

Murray Irrigation Annual Report

Murray Irrigation's Annual Report has been published and is available on our website, [here](#).

The report captures the company's outcomes for the 2019/20 financial year.

Customer Charter

Thank you to the customers who completed the charter review survey.

It's important to us that we understand customer's expectations.

We received over 300 responses which will help shape our communication model within our Customer Charter.

We look forward to sharing this with you in early 2021.

Portal Password Troubleshooting

When trying to access your Murray Irrigation Customer Portal, you may be directed to a 'server issue' webpage.

Our portal is up and running and your web browser cache may need to be cleared to resolve this issue.

A guide to clear your cache, can be found [here](#).

Please phone our Customer Operations team if you require assistance.

Access track clearing underway

Contractors continue to slash along Murray Irrigation's access tracks as part of our standard maintenance program.

Quarterly Invoices

Last issued quarter – One (September)
Issue date – Friday, 9 October 2020
Due date – Monday, 30 November 2020
June 2020 invoices are now overdue.

Announced allocation

Class C General Security.....	36%
Allocation Advance.....	5%
Water resource distribution	2%
(issued against Delivery Entitlements)	

Water availability and deliveries

(10/11/2020)

YTD deliveries.....	167,586 ML
Customers.....	146,647 ML
DPIE Deliveries.....	15,571 ML
WaterNSW Deliveries.....	5,368 ML
Weekly Deliveries.....	4,156 ML
Weekly crop usage.....	53% (Rice)
Customer account balance.....	404,759 ML
WE in customer accounts.....	823,844 WE
Vol. % remaining.....	49%

Channel flows today

Wakool Offtake.....	600 ML
Mulwala Offtake.....	1,419 ML
Billabong Escape.....	0 ML
Edward River Escape	0 ML
Perricoota Escape	0 ML
Wakool River Escape	170 ML

Water trade data

Net trade week.....	1,007 ML
Net trade YTD.....	- 5,109 ML

Water exchange data

(09/11/2020)

Internal listings (No. & ML).....	31;2,875.70 ML
External listings (No. & ML).....	0;00.00 ML
Int. purchasers (No. & ML).....	59;3,327.46 ML
Ext purchasers (No. & ML).....	0;00.00 ML

Water for sale @ 09/11/20.....	4,497.25 ML
Weighted average sale price.....	\$129
Price range @ 10/11/20.....	\$149 - \$600
Buy offer range @ 10/11/20.....	\$132 - \$70

Storages*

mdba.gov.au

Dartmouth.....	2,346 GL	↑.....	61 %	↑
Hume.....	2,414 GL	↓.....	80 %	↓
Lake Victoria.....	654 GL	↑.....	97 %	↑
Menindee Lakes.....	439 GL	↓.....	25 %	↓
Total Storage.....	5,853 GL	↑.....	63 %	↑

Rivers*

Murray @ Doctors Point	13,212 ML/d
Murray d/s Yarra. Weir.....	15,227 ML/d
Goulburn @ McCoy Bridge.....	1,148 ML/d
M'Bidgee d/s Balranald.....	3,057 ML/d
Darling @ Burtundy.....	343 ML/d
Flow to SA.....	9,654 ML/d
Murray to the sea	10 gates open

*This information is provided for general reference purposes only. We take best endeavours to ensure accuracy.

Resource links

[MDBA weekly report](#)

[NSW Water allocation statements](#)

[Rainfall and evaporation](#)

[Barmah Choke trade balance](#)