



## Supplementary Water

The Department of Planning, Industry and Environment - Water (DPIE-W) yesterday announced a Supplementary Water event for the Mulwala offtake and an extension for the Wakool offtake. Supplementary Water is now available to all Murray Irrigation customers:

- *Mulwala Offtake – Tuesday, 25 August 2020 to Friday, 28 August 2020*
- *Wakool offtake - extended to Friday, 28 August 2020.*

Customers who wish to take advantage of this event should place their water orders online via their Murray Irrigation customer portal.

*Please note: In attempting to supply the very large number of orders today we have experienced some supply height issues. We apologise for any inconvenience this may have caused to customers.*

## Supplementary Deliveries

When supplementary water is ordered by a customer, the total volume of the order will be deducted from their Water Allocation Account as usage to enable the delivery charges.

The final delivered volume will be credited back to the account as off allocation usage upon confirmation of the meter readings at completion of the order. This will be visible on the customer's water allocation account statement.

Contact Customer Operations with any further queries.

## WEX Terms and Conditions Updated

The Murray Irrigation Water Exchange (WEX) Terms and Conditions will change from **Tuesday, 15 September 2020**.

These changes are in-line with customer feedback about the Water Exchange. The updated Water Exchange Terms and Conditions, and a version showing changed items, have been uploaded to our website, [here](#).

## Irrigation Intentions Survey extended

The *Spring and Summer Irrigation Intentions Survey* has been extended and

will remain open until Sunday, 30 August 2020.

The information already gathered is being analysed to help us better understand customers' irrigation programs and guarantee water delivery in Mode Two.

Thank you to those customers who have already taken the time to complete the survey.

## Customer satisfaction survey

Murray Irrigation has engaged Bartley Consulting to conduct a customer satisfaction survey.

The results will help us better understand customer satisfaction with Murray Irrigation.

Two hundred randomly selected customers will be contacted over the coming week to participate.

The survey will take approximately 10 minutes via phone and we encourage contacted customers to participate.

## Domestic deemed usage credit

Murray Irrigation is offering a 2ML water allocation credit for unused stock and domestic pipe outlets for the 2020/21 season.

Application forms are available [here](#) and must be returned to Customer Operations by 5.00pm on Friday, 25 September 2020.

Contact Customer Operations for a copy of the form, or with any queries.

## Murray Irrigation Glossary of Terms

An updated version of Murray Irrigation's *Glossary of Terms* has now been uploaded to our website, [here](#).

The updated version reflects our new approach to our maintenance works and this year's shift to the new three-year rolling maintenance program.

## Rice preseason meetings

Rice Extension invites all growers to attend their local preseason meetings via an online forum (Zoom), held 9.00am - 11.30am, between Tuesday, 8 September – Wednesday, 10, September 2020.

For more details and to register, click [here](#).

## Announced allocation

Class C General Security.....	8%
Allocation Advance.....	5%
Water resource distribution.....	2%
(issued against Delivery Entitlements)	

## Water availability and deliveries

(25/08/2020)	
YTD deliveries.....	42,490 ML
Customers.....	40,935 ML
DPIE Deliveries.....	0 ML
WaterNSW Deliveries.....	1,555 ML
Weekly Deliveries.....	907 ML
Weekly crop usage.....	83% (storage)
Customer account balance.....	265,634 ML
WE in customer accounts.....	823,977 WE
Vol. % remaining.....	32%

## Channel flows today

Wakool Offtake.....	690 ML
Mulwala Offtake.....	2,800 ML
Billabong Escape.....	0 ML
Edward River Escape.....	0 ML
Perricoota Escape.....	0 ML
Wakool River Escape.....	0 ML

## Water trade data

Net trade week.....	896 ML
Net trade YTD.....	- 9,671 ML

## Water exchange data

(24/08/2020)	
Internal listings (No. & ML).....	9; 1,924.35 ML
External listings (No. & ML).....	0; 000.00 ML
Int. purchasers (No. & ML).....	27; 1,891.00 ML
Ext purchasers (No. & ML).....	0; 0 ML

Water for sale @ 24/08/20.....	1,614.27 ML
Weighted average sale price.....	\$159
Price range @ 25/08/20.....	\$175 - \$600
Buy offer range @ 25/08/20.....	\$131 - \$100

## Rainfall and evaporation

13/08/20 – 25/08/20 (weather.csiro.au)	
..... Rain.....	Evap
Finley.....	5.0mm .... 13.4mm
Tullakool.....	8.4mm .... 14.9mm

## Storages\*

mdba.gov.au	
Dartmouth.....	2,108 GL ↑ ..... 55 % ↑
Hume.....	1,779 GL ↑ ..... 59 % ↑
Lake Victoria.....	654 GL ↓ ..... 97 % ↓
Menindee Lakes.....	457 GL ↓ ..... 26 % ↓
Total Storage.....	4,998 GL ↑ ..... 54 % ↑

## Rivers\*

mdba.gov.au	
Murray @ Doctors Point.....	3,278 ML/d
Murray d/s Yarra. Weir.....	10,013 ML/d
Goulburn @ McCoy Bridge.....	6,141 ML/d
M'Bidgee d/s Balranald.....	1,115 ML/d
Darling @ Burtundy.....	114 ML/d
Flow to SA.....	8,492 ML/d
Murray to the sea.....	8 gates open
*This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. Data taken from sources as at 10.00am Tuesday.	