



## Irrigation Intentions Survey

To guarantee water delivery and help us plan our operations in Mode Two, we need to understand customer's irrigation programs.

Customers are encouraged to complete the short *Spring and Summer irrigation intentions survey* [here](#).

The survey will close Thursday, 20 August 2020.

Thank you to those customers who have already responded.

The information will also support our preventative maintenance program and identify areas where restrictions may occur, to enable us to work with customers to manage these.

Information on Mode Two – dry operations can be found, [here](#).

## Allocation announcement

The Department of Planning, Industry and Environment (DPIE), yesterday, announced a five percent allocation increase for General Security water entitlements in the NSW Murray zone.

This brings the total allocation to eight percent.

More information on water availability and the allocation update can be found on the DPIE's water allocation statement, [here](#).

## Customer satisfaction survey

Murray Irrigation has engaged Bartley Consulting to conduct a customer satisfaction survey.

The results will help us better understand customer satisfaction with Murray Irrigation.

Two-hundred randomly selected customers will be contacted over the coming week to participate.

The survey will take approximately 10 minutes via phone and we encourage contacted customers to participate.

## Sustainability Product round two

A second round of the Sustainability Product was made available to customers last week.

Expressions of interest are now closed and offers have been extended to customers.

Offers need to be accepted by COB tomorrow, 19 August 2020.

Full details of the Sustainability Product round two can be found in the [Customer Briefing](#) that was distributed Tuesday, 11 August 2020.

## Operating Mode

Customer Operations has transitioned from Mode One – Drought operations, to Mode Two – Dry operations this week.

### What does this mean for customers?

- Channels operated at full supply height only where orders are placed, or future orders are known
- Four days' notice required for orders
- Online ordering system will automatically offer 96 hours (four days) in advance
- Orders reviewed daily and customers contacted when water can be delivered earlier than four days
- Stock and domestic supply - customers should call Customer Operations to request temporary intervention where there is an inadequate supply height.

Further information is available [here](#) or by contacting Customer Operations

## Domestic deemed usage credit

Murray Irrigation is offering a 2ML water allocation credit for unused stock and domestic pipe outlets for this 2020/21 season.

Application forms are available [here](#) and must be returned to Customer Operations by 5.00pm on Friday, 25 September 2020.

For a copy of the form, or any queries, please contact Customer Operations.

## Financial Statements

Financial statements of accounts were issued to customers last week.

Please allow appropriate time for those who receive them via postal delivery.

For queries about your statement, or to update delivery details, please contact Customer Operations.

## Quarterly Invoices

Last issued quarter – Fourth (June)

Issue date – Tuesday, 30 June 2020

Due date – Monday, 31 August 2020.

March 2020 quarter now overdue

## Announced allocation

Class C General Security.....	8%
Allocation Advance.....	5%
Water resource distribution.....	2%
(issued against Delivery Entitlements)	

## Water availability and deliveries

(18/08/2020)	
YTD deliveries.....	41,583 ML
Customers.....	40,028 ML
DPIE Deliveries.....	0 ML
WaterNSW Deliveries.....	1,555 ML
Weekly Deliveries.....	15 ML
Weekly crop usage..95% (stock & domestic)	
Customer account balance.....	268,857 ML
WE in customer accounts.....	823,977 WE
Vol. % remaining.....	33%

## Channel flows today

Wakool Offtake.....	0 ML
Mulwala Offtake.....	0 ML
Billabong Escape.....	0 ML
Edward River Escape.....	0 ML
Perricoota Escape.....	0 ML
Wakool River Escape.....	0 ML

## Water trade data

Net trade week.....	- 143 ML
Net trade YTD.....	- 10,567 ML

## Water exchange data

(17/08/2020)	
Internal listings (No. & ML).....	15;825.14 ML
External listings (No. & ML).....	5;289.70 ML
Int. purchasers (No. & ML).....	26;1,360.9 ML
Ext purchasers (No. & ML).....	0;0 ML

Water for sale @ 17/08/20.....	1,580.92 ML
Weighted average sale price.....	\$179
Price range @ 11/08/20.....	\$169 - \$400
Buy offer range @ 11/08/20.....	\$155 - \$100

## Rainfall and evaporation

12/08/20 – 18/08/20 (weather.csiro.au)	
.....Rain.....	Evap
Finley.....	4.0mm .... 11.4mm
Tullakool.....	8.4mm .... 10.9mm

## Storages\*

mdba.gov.au	
Dartmouth.....	2,083 GL ↑ ..... 54 % ↑
Hume.....	1,649 GL ↑ ..... 55 % ↑
Lake Victoria.....	663 GL ↑ ..... 98 % ↑
Menindee Lakes.....	459 GL ↓ ..... 27 % ↓
Total Storage.....	4,854 GL ↑ ..... 52 % ↑

## Rivers\*

mdba.gov.au	
Murray @ Doctors Point.....	2,038 ML/d
Murray d/s Yarra. Weir.....	6,488 ML/d
Goulburn @ McCoy Bridge.....	4,227 ML/d
M'Bidgee d/s Balranald.....	1,165 ML/d
Darling @ Burtundy.....	133 ML/d
Flow to SA.....	8,654 ML/d
Murray to the sea.....	10 gates open
*This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. Data taken from sources as at 10.00am Tuesday.	