



Sustainability Product offers

Offers for the Sustainability Product were made to customers on Friday, 31 July 2020.

These were made on a pro-rata basis, based on Delivery Entitlements held, as the product was oversubscribed.

Customers have until this Friday, 7 August 2020 to accept the offer, via their customer portal.

The water will be available on customers' accounts within two business days after acceptance.

Full details of the Sustainability Product can be found in the [Customer Briefing](#) that was distributed on Friday, 24 July 2020.

Domestic deemed usage credit

Murray Irrigation is offering a 2ML water allocation credit for unused stock and domestic pipe outlets for this 2020/21 season.

Application forms are available [here](#) and must be returned to Customer Operations by 5.00pm on Friday, 25 September 2020.

For a copy of the form, or any queries, please contact Customer Operations.

Operating Platform upgrade

Murray Irrigation has commenced an upgrade to its water delivery control system.

The upgrade will be implemented on a rolling basis across the system's 30 Operational Areas over the next six months.

Customers will be notified as their area is brought online, however customers shouldn't see any impact on operations.

The upgrade will allow us to operate under a single operating system and improve the reliability, flexibility and efficiency of Murray Irrigation's water delivery operations.

Supplementary Event

The Supplementary Event has now finished in the Wakool and Mulwala systems.

Murray Irrigation was able to divert approximately 55GL of water over the period, delivering 35GL of this to customers.

The additional water in the system contributed to the recent Resource Distribution.

The unprecedented Supplementary Event highlighted challenges and opportunities for improvement.

Murray Irrigation would like to thank its customers for their patience and efforts throughout this time.

Customer Service Privacy

When calling Murray Irrigation our friendly frontline Customer Operations staff may ask you a few simple questions to confirm your identity.

We're required to do this by law, even if we're familiar with the person we're talking with or have spoken with them before.

Some questions may include:

- Landholders name
- Address and contact details
- Account specifics

Note: Under the Privacy legislation, it is an offence to disclose information to any party other than the registered owner.

Tweet us

Have you followed Murray Irrigation on Twitter yet?

Follow us to receive real-time updates, and company announcements as Australia navigates COVID-19.

Follow Murray Irrigation's official account [@irrigation_news](#) here.

Murray Irrigation offices closed

A reminder that our offices are still closed to ensure that we comply with COVID-19 safe regulations.

Please use our online customer portal or contact our Customer Operations team via phone or email if you have any questions.

Please post any documents to Murray Irrigation at PO Box 528, Deniliquin, NSW, 2710.

Quarterly Invoices

Last issued quarter – Fourth (June)

Issue date – Tuesday, 30 June 2020

Due date – Monday, 31 August 2020.

March 2020 quarter now overdue

Announced allocation

Class C General Security.....	3%
Allocation Advance.....	5%
Water resource distribution.....	2%
(issued against Delivery Entitlements)	

Water availability and deliveries

(04/08/2020)	
YTD deliveries.....	38,486 ML
Customers.....	38,068 ML
DPIE Deliveries.....	0 ML
WaterNSW Deliveries.....	418 ML
Weekly Deliveries.....	6,503 ML
Weekly crop usage.....	83% (Winter crops)
Customer account balance.....	214,417 ML
WE in customer accounts.....	824,777 WE
Vol. % remaining.....	26%

Channel flows today

Wakool Offtake.....	200 ML
Mulwala Offtake.....	400 ML
Billabong Escape.....	0 ML
Edward River Escape.....	200 ML
Perricoota Escape.....	0 ML
Wakool River Escape.....	0 ML

Water trade data

Net trade week.....	- 975 ML
Net trade YTD.....	- 10,360 ML

Water exchange data

(03/08/2020)	
Internal listings (No. & ML).....	16;821.86 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML).....	9;266 ML
Ext purchasers (No. & ML).....	0;0 ML

Water for sale @ 0308/20.....	1,122.51 ML
Weighted average sale price.....	\$236
Price range @ 04/08/20.....	\$245 - \$425
Buy offer range @ 04/08/20.....	\$183 - \$100

Rainfall and evaporation

28/07/20 – 04/08/20 (weather.csiro.au)	
.....Rain.....	Evap
Finley.....	0mm 10.3mm
Tullakool.....	0mm 13.6mm

Storages*

mdba.gov.au	
Dartmouth.....	2,057 GL ↑ 53 % ↑
Hume.....	1,533 GL ↑ 51 % ↑
Lake Victoria.....	642 GL ↑ 95 % ↑
Menindee Lakes.....	462 GL ↑ 27 % ↑
Total Storage.....	4,694 GL ↑ 51 % ↑

Rivers*

mdba.gov.au	
Murray @ Doctors Point.....	1,508 ML/d
Murray d/s Yarra. Weir.....	4,016 ML/d
Goulburn @ McCoy Bridge.....	1,862 ML/d
M'Bidgee d/s Balranald.....	828 ML/d
Darling @ Burtundy.....	89 ML/d
Flow to SA.....	9,564 ML/d
Murray to the sea.....	21 gates open
*This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. Data taken from sources as at 10.30am Tuesday.	