

Thursday, 20 August 2020

Supplementary Water event announced for Wakool offtake

What's happening?

The Department of Planning, Industry and Environment - Water (DPIE-W), has this evening announced a supplementary water event for the Wakool offtake from Friday, 21 August 2020 to Tuesday, 25 August 2020.

This event is not available for customers supplied by the Mulwala offtake.

Wakool customers who wish to take advantage of this event should place their water orders online via their Murray Irrigation customer portal.

Murray Irrigation will directly text (SMS) those customers who can access this supplementary water event.

Supply restrictions imposed

WaterNSW has imposed significant supply restrictions that will impact on the available volume and flow rate for customers.

The Wakool offtake will initially be restricted to a flow of 200ML per day and will be reviewed daily. Customers will be updated as required.

If capacity is exceeded, the water ordering system will offer customers a date when the order can be satisfied.

If customers wish to commence prior to the allocated date, please continue to submit an unsatisfied order and the order will be applied at a restricted flow rate.

Further information

Please contact our Customer Operations team on 1300 138 265 with any further queries.