

Thursday, 23 July 2020

## Supplementary Water extension

### What's happened?

The Department of Planning, Industry and Environment (DPIE) has today advised that there will be an extension to the recent Supplementary Water event.

Access to supplementary water will be available at the Mulwala offtake from 8am, Friday, 24 July to 7pm, Monday, 27 July 2020.

Access to supplementary water will be extended on the Wakool system until 7pm, Thursday, 30 July 2020.

WaterNSW has indicated that restrictions will apply, Murray Irrigation will communicate this and any impacts to customers.

### What does it mean?

Our accelerated maintenance program and previous supplementary filling will enable an increased number of customers to access the supplementary water.

### What do I need to do?

Customers can place orders for supplementary water online via the Customer Portal.

The online ordering system will automatically offer 144 hours (six days) in advance for your order

All orders will be reviewed and started as soon as possible. Customers will be notified prior to the order starting.

A reminder that supplementary water is opportunistic and flow rates cannot be guaranteed.

Customers are encouraged to contact our Customer Operations team on 1300 138 265 with any further queries.