

## Questions and Answers

### What is the Allocation Advance?

The Allocation Advance is an early allocation distributed to customers. It is distributed according to delivery entitlements and must be included within the maximum annual allocation limit under the Water Sharing Plan (WSP) to allow the product to be available early in the season.

### Who is eligible for the Allocation Advance?

Murray Irrigation customers who are currently financial.

### How much water can I get through Allocation Advance?

Water is allocated as a percentage of the shareholder's total delivery entitlements. This is up to a limit of 110 percent of water entitlements (Class C) held within the same account. The Allocation Advance forms part of your total allocation limit.

If insufficient water entitlements are held, the account will not be eligible for the full Allocation Advance volume due to Water Sharing Plan limits.

An online calculator is available [here](#).

The table below illustrates four examples, based on an Allocation Advance of 5%.

<b>Customers</b>	<b>WE's</b>	<b>DE's</b>	<b>Carryover</b>	<b>Allocation Advance Volume</b>
<i>Customer A</i>	600	600	0	30
<i>Customer B</i>	600	600	300	30
<i>Customer C</i>	20	500	0	22
<i>Customer D</i>	20	500	10	12

### How can I access the Allocation Advance if I do not hold enough Water Entitlements?

Customers seeking to increase their Allocation Advance (up to the limit of 5% of delivery entitlements) may 'borrow' Maximum Annual Allocation (associated with Class C General Security water entitlements) from another customer.

This arrangement requires Murray Irrigation's consent. Customers seeking consent for this arrangement can do so by submitting a [Form 6M](#), located on the Murray Irrigation website. The deadline to submit a Form 6M to the company is 30 business days after the Allocation Advance is announced.

### How do I access the Allocation Advance when it is announced?

The water will be applied to eligible customers' water accounts as soon as the trigger point is reached. Customers can access the allocated water as they normally would.

# Allocation Advance



Thursday, 2 July 2020

## **Do I have to pay the Allocation Advance back?**

No. The Allocation Advance is exactly that - an advance on water allocations.

## **How often will Murray Irrigation release an Allocation Advance?**

The Allocation Advance volume will only occur once annually, when 1% General Security allocation is announced.

## **My account is currently unfinancial. Can I pay my account to become eligible for the Allocation Advance?**

You have until 5:00pm Friday, 17 July to become financially eligible for the 2020/21 season Allocation Advance.

To become financially eligible, you need to either pay all accounts owed up to 31 March 2020, or enter a compliant payment arrangement with the company before the above time.

For customers who pay their account water will be applied to the account within one business day of payment being confirmed.

Customers who enter into a compliant payment arrangement will have the water credited to their account in the week of 20 July.

You can contact Customer Operations on T: 1300 138 265 to discuss the process for entering a payment arrangement.

## **How will I know how much water I have received in allocation advance?**

All customers will be sent an SMS message when the allocation advance is applied to their water allocation account.