



## New Communication Hub

Murray Irrigation will, this week, deliver an online customer briefing through a new communication hub.

Customers will be able to interact with Murray Irrigation through the hub, and access up-to-date information, ask questions and view fact sheets.

Scott Barlow, Executive General Manager of Customer Operations, explains the hub in a podcast, which can be found [here](#).

## Closure dates for trade

- **5.00pm Friday, 19 June 2020** – closure of Water Exchange
- **5.00pm Monday, 22 June 2020** – closure of external transfers to/from Murray Irrigation
- **11.59pm Wednesday, 24 June 2020** – closure of internal annual transfers and access to water accounts through the customer portal
- **9.00am Wednesday, 1 July 2020** – reopening of Water Exchange and customer water accounts.

## Winter Operations

Water is available for delivery in areas that are not closed for maintenance, as part of the new mode of Winter Operations.

Customers wanting to place water orders need to contact Customer Operations.

A map of the operational areas, including where water has been retained, can be found on our website [here](#).

A reminder that supply is not guaranteed throughout the winter operations period.

## Murray Irrigation's Fees and Prices

Customers will soon receive information about a minor correction to Murray Irrigation's Fees and Prices Schedule, Annexure A.

The correction has no material impact on customers and will be emailed this week.

## Customer Portal Password Review

A review of our Customer Portal has found that some accounts are still being accessed using a 4-digit pin.

A more complex password is required to ensure accounts are secure, and those using a 4-digit pin have been temporarily disabled.

Affected customers have been sent a text message and should contact Customer Operations to set their new password.

## Water allocation account balances

Customers should consider their allocation accounts prior to the end of the season.

Carryover is capped at 50 percent of Class C water entitlements held, and any volume exceeding this will be forfeited at the end of the season.

Once that allocation account reaches its limit of 110% (carryover + allocation) in 2020/21, no additional water is allocated to that account.

E.g. if you carryover 40%, any allocation exceeding 70% will not be received.



## Bridge Works – slow down to 40km/h

Murray Irrigation bridge works are underway around the footprint.

Drivers are urged to slow down and obey all traffic control measures to keep road users, staff and contractors safe.

Read more [here](#).

## Managing Risk in Irrigation Webinar

Rice Extension and Ricegrowers Association will host a series of webinars starting today, 16 June 2020.

The webinars are aimed at supporting irrigation farmers with managing risk in their business.

Further information can be found [here](#).

## Quarterly Invoices

Last issued quarter – Third (March)  
Issue date – 30 April 2020  
Due date – 29 May 2020

## Announced allocation

Class C General Security .....	3%
Allocation Advance.....	5%
Water resource distribution .....	2%
(issued against Delivery Entitlements)	

## Water availability and deliveries

(16/06/2020)	
YTD deliveries.....	263,613 ML
Customers.....	86,976 ML
DPIE Deliveries.....	14,740 ML
WaterNSW Deliveries.....	161,897 ML
Weekly Deliveries.....	139 ML
Weekly crop usage.....	71% (winter crops)
Customer account balance.....	100,364 ML
WE in customer accounts.....	825,277 WE
Vol. % remaining.....	12%

## Channel flows today

Wakool Offtake.....	0 ML
Mulwala Offtake.....	0 ML
Billabong Escape.....	0 ML
Edward River Escape.....	0 ML
Perricoota Escape.....	0 ML
Wakool River Escape.....	10 ML

## Water trade data

Net trade week.....	2,925 ML
Net trade YTD.....	2,430 ML

## Water exchange data

(15/06/2020)	
Internal listings (No. & ML).....	7;130.28 ML
External listings (No. & ML).....	1;33 ML
Int. purchasers (No. & ML).....	15;456.70 ML
Ext purchasers (No. & ML).....	1;33 ML

Water for sale @ 15/06/20.....	2,513.32 ML
Weighted average sale price.....	\$245
Price range @ 16/06/20.....	\$259 - \$799
Buy offer range @ 16/06/20.....	\$225 - \$100

## Rainfall and evaporation

09/06/20 – 15/06/20 (weather.csiro.au)			
.....	Rain .....	Evap .....	
Finley .....	4.0mm .....	7.7mm .....	
Tullakool.....	0.0mm .....	9.1mm .....	

## Storages\*

8.30am today (mdba.gov.au)			
Dartmouth .....	1,961 GL	↑ .....	51 % ↑
Hume .....	950 GL	↑ .....	32 % ↑
Lake Victoria .....	510 GL	↑ .....	75 % ↑
Menindee Lakes.....	480 GL	↑ .....	28 % ↑
Total Storage.....	3,901 GL	↑ .....	42 % ↑

## Rivers\*

8.30am today (mdba.gov.au)	
Murray @ Doctors Point .....	1,872 ML/d
Murray d/s Yarra. Weir .....	5,271 ML/d
Goulburn @ McCoy Bridge.....	3,555 ML/d
M'Bigdee d/s Balranald.....	1,176 ML/d
Darling @ Burtundy.....	135 ML/d
Flow to SA.....	3,227 ML/d
Murray to the sea .....	2 gates open
<i>This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.</i>	