



Have questions? Call our friendly Customer Operations team on 1300 138 265 or email customersupport@murrayirrigation.com.au

Customer Briefings

Murray Irrigation will this month launch a new online customer briefing.

The briefing will update you on the 2019/20 irrigation season, Murray Irrigation's strategic activities and an outlook for the 2020/21 season.

Further details will be provided in the coming weeks.

Winter Operations

Water has been retained in areas not closed for maintenance as a part of the new mode of winter operations.

This water is available for delivery to customers.

You can access the information about your operational area, including which channel your outlet is situated via the new "My Outlets" tab on your [customer portal](#).

A map of the operational areas can also be found on our website [here](#).

A reminder that supply is not guaranteed throughout the winter operations period and customers wanting to place order requests need to contact Customer Operations.

Water allocation account balances

Customers should consider their allocation accounts prior to the end of the season.

Carryover is capped at 50 percent of Class C water entitlements held, and any volume exceeding this will be forfeited at the end of the season.

Once that allocation account reaches its limit of 110% (carryover + allocation) in 2020/21, no additional water is allocated to that account.

E.g. if you carryover 40%, any allocation exceeding 70% will not be received.



Closure dates for trade

- **5.00pm Friday, 19 June 2020** – closure of Water Exchange

- **5.00pm Monday, 22 June 2020** – closure of external transfers to/from Murray Irrigation
- **11.59pm Wednesday, 24 June 2020** – closure of internal annual transfers and access to water accounts through the customer portal
- **9.00am Wednesday, 1 July 2020** – reopening of Water Exchange and customer water accounts.

Contacting Murray Irrigation

Phone support is available from 7am to 7pm, 7 days per week.

A reminder that our offices are currently closed to help reduce the potential spread of COVID-19.

Bridge Works – slow down to 40km/h

Murray Irrigation bridge works are underway around the footprint.

Drivers are urged to slow down and obey all traffic control measures to keep road users, staff and contractors safe.

Read more [here](#).

Crisis Response Webinar

A webinar to discuss the 5C's of crisis response for businesses will be conducted by The Young Farmer Business Program, an initiative of NSW Department of Primary Industries.

The webinar will run today, 3 June 2020. Further details and registration can be found [here](#).

Designing suicide prevention for men

National Enterprise for Rural Community Wellbeing (**NERCW**) wants to speak confidentially with men about their experience with poor mental health.

Feedback will help develop a suicide prevention project for men in farming occupations.

Further details of the program can be found on our website [here](#).

Quarterly Invoices

Last issued quarter – Third (March)
Issue date – 30 April 2020
Due date – 29 May 2020

Announced allocation

Class C General Security	3%
Allocation Advance	5%
Water resource distribution (issued against Delivery Entitlements)	2%

Water availability and deliveries (02/06/2020)

YTD deliveries	264,414 ML
Customers	86,778 ML
DPIE Deliveries	15,740 ML
WaterNSW Deliveries	161,897 ML
Weekly Deliveries	1,229 ML
Weekly crop usage	66% (Storage)
Customer account balance	96,370 ML
WE in customer accounts	825,177 WE
Vol. % remaining	12%

Channel flows today

Wakool Offtake	0 ML
Mulwala Offtake	0 ML
Billabong Escape	0 ML
Edward River Escape	0 ML
Perricoota Escape	0 ML
Wakool River Escape	30 ML

Water trade data

Net trade week	3,229 ML
Net trade YTD	-913 ML

Water exchange data (01/06/2020)

Internal listings (No. & ML)	10;912.10 ML
External listings (No. & ML)	0;0 ML
Int. purchasers (No. & ML)	8;706.32 ML
Ext purchasers (No. & ML)	1;300 ML

Water for sale @ 01/06/20	3,436.74 ML
Weighted average sale price	\$173
Price range @ 02/06/20	\$200 - \$800
Buy offer range @ 02/06/20	\$166 - \$130

Rainfall and evaporation

26/05/20 – 01/06/20 (weather.csiro.au)	
..... Rain Evap
Finley	8.8mm ... 11.4mm
Tullakool	4.2mm ... 14.6mm

Storages*

8.30am today (mdba.gov.au)	
Dartmouth	1,949 GL ↑ 51 % ↑
Hume	819 GL ↑ 27 % ↑
Lake Victoria	420 GL ↑ 62 % ↑
Menindee Lakes	476 GL ↑ 27 % ↑
Total Storage	3,664 GL ↑ 40 % ↑

Rivers*

8.30am today (mdba.gov.au)	
Murray @ Doctors Point	2,496 ML/d
Murray d/s Yarra. Weir	5,033 ML/d
Goulburn @ McCoy Bridge	1,369 ML/d
M'Bidgee d/s Balranald	535 ML/d
Darling @ Burtundy	116 ML/d
Flow to SA	3,362 ML/d
Murray to the sea	0 gates open

This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.