



Wednesday, 10 June 2020

Dear Customer

Subject: Schedule of Charges 2020/21

From 1 July 2020, Murray Irrigation's fixed and variable fees and charges will increase by 2.2% in line with the Consumer Price Index (CPI), which reflects the average increase in the cost of goods and services each year. This also includes an increase in WaterNSW fees and prices of 2.2%.

The CPI increase to fees and charges was approved by the Board at its May 2020 meeting.

Please find enclosed Murray Irrigation's Schedule of Charges for 2020/21 (Annexure A to the Fees and Prices Policy). The Schedule of Charges is effective from 1 July 2020.

Murray Irrigation is required by the *Water Charge Rules 2010* (Cth) to provide all customers with a copy of its Schedule of Charges 10 business days prior to the fees applying.

CPI has also been applied to our Standard Service Fees for 2020/21 (Annexure B of the Fees and Prices Policy).

Murray Irrigation's Schedule of Charges is also available on our website under 'Customers' then 'Fees and prices'.

Please contact our Customer Operations team on 1300 138 265 with any queries or if you require further information.

Yours sincerely,

Philip Endley
CEO