

Have questions? Call our friendly Customer Operations team on 1300 138 265 or email [customersupport@murrayirrigation.com.au](mailto:customersupport@murrayirrigation.com.au)

## Winter Operations

Water has been retained in areas not closed for maintenance as a part of the new mode of winter operations.

This water is available for delivery to customers.

You can access the information about your operational area, including which channel your outlet is situated in via the new "My Outlets" tab on your [customer portal](#).

A map of the operational areas can also be found on our website [here](#).

A reminder that supply is not guaranteed through the winter operations period and customers wanting to place order requests need to contact Customer Operations.

## Water allocation account balances

Customers should consider their allocation accounts prior to the end of the season.

Carryover is capped at 50 percent of Class C water entitlements held, and any volume exceeding this will be forfeited at the end of the season.

Once that allocation account reaches its limit of 110% (carryover + allocation) in 2020/21, no additional water is allocated to that account.

E.g. if you carryover 40%, any allocation exceeding 70% will not be received.



## Closure dates for trade

- **5.00pm Friday, 19 June 2020** – closure of Water Exchange
- **5.00pm Monday, 22 June 2020** – closure of external transfers to/from Murray Irrigation
- **11.59pm Wednesday, 24 June 2020** – closure of internal annual transfers and access to water accounts through the customer portal

- **9.00am Wednesday, 1 July 2020** – reopening of Water Exchange and customer water accounts.

## Bridge Works – slow down to 40km/h

Murray Irrigation bridge works are underway around the footprint.

Drivers are urged to slow down and obey all traffic control measures to ensure the safety of road users, staff and contractors.

Read more [here](#).

## Contacting Murray Irrigation

Phone support is available from 7am to 7pm, 7 days per week.

A reminder that our offices are currently closed to help reduce the potential spread of COVID-19.

## Designing suicide prevention for men

National Enterprise for Rural Community Wellbeing (**NERCW**) wants to speak confidentially with men about their experience with poor mental health.

Feedback will help develop a suicide prevention project for men in farming occupations.

Further details of the program can be found on our website [here](#).

## Keelty findings explained

Interim Inspector General, Mick Keelty, during a webinar last week explained his findings of the inquiry undertaken into the water sharing arrangements in the Southern Basin.

A recording of the webinar can be found [here](#).

## MDBA weekly report (as at 29 Jan)

The MDBA total active storage increased by 128 GL to 2,752 GL (or 33% capacity). Click [here](#) to see the full report.

## Quarterly Invoices

Last issued quarter – Third (March)

Issue date – 30 April 2020

Due date – 29 May 2020

## Announced allocation

Class C General Security .....	3%
Allocation Advance .....	5%
Water resource distribution .....	2%

(issued against Delivery Entitlements)

## Water availability and deliveries

(26/05/20)	
YTD deliveries .....	263,185 ML
Customers .....	86,549 ML
DPIE Deliveries .....	14,739 ML
WaterNSW Deliveries .....	161,897 ML
Weekly Deliveries .....	1,499 ML
Weekly crop usage .....	55% (Storage)
Customer account balance .....	93,017 ML
WE in customer accounts .....	825,177 WE
Vol. % remaining .....	11%

## Channel flows today

Wakool Offtake .....	0 ML
Mulwala Offtake .....	0 ML
Billabong Escape .....	0 ML
Edward River Escape .....	1,000 ML
Perricoota Escape .....	0 ML
Wakool River Escape .....	0 ML

## Water trade data

Net trade week .....	848 ML
Net trade YTD .....	-4,141 ML

## Water exchange data

(25/05/20)	
Internal listings (No. & ML) .....	12;416.39 ML
External listings (No. & ML) .....	0;0 ML
Int. purchasers (No. & ML) .....	16;505.17 ML
Ext purchasers (No. & ML) .....	0;0 ML

Water for sale @ 25/05/20 .....	3,530.96 ML
Weighted average sale price .....	\$207
Price range @ 26/05/20 .....	\$225 - \$800
Buy offer range @ 26/05/20 .....	\$203 - \$140

## Rainfall and evaporation

19/05/20 – 25/05/20 (weather.csiro.au)	
..... Rain .....	Evap
Finley .....	2.2mm
Tullakool .....	7mm
.....	15.5mm

## Storages\*

8.30am today (mdba.gov.au)	
Dartmouth .....	1,943 GL ↑ ..... 50 % ↑
Hume .....	740 GL ↑ ..... 25 % ↑
Lake Victoria .....	407 GL ↑ ..... 60 % ↑
Menindee Lakes .....	468 GL ↑ ..... 27 % ↑
Total Storage .....	3,558 GL ↑ ..... 38 % ↑

## Rivers\*

8.30am today (mdba.gov.au)	
Murray @ Doctors Point .....	2,420 ML/d
Murray d/s Yarra. Weir .....	6,067 ML/d
Goulburn @ McCoy Bridge .....	2,046 ML/d
M'Bidgee d/s Balranald .....	601 ML/d
Darling @ Burtundy .....	96 ML/d
Flow to SA .....	5,710 ML/d
Murray to the sea .....	0 gates open

*This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.*