

# TalkingWater

Tuesday, 21 April 2020



## Blue-green algae – Red Alert

The Murray and Sunraysia Regional Algal Coordination Committees (RACC) have issued high-level algal warnings (Red Alert) for the mid reach of the River Murray, the Edward/ Wakool system and the Lower Murray River.

Yarrowonga Weir/ Lake Mulwala/ Mulwala Offtake remains on Red alert.

Further information can be found on our website [here](#).

## Autumn water orders

Customers who wish to irrigate during the remainder of the autumn season must place their water orders by 6:30am, Friday, 1 May 2020 to ensure water availability.

Water supply cannot be guaranteed to those customers who provided their autumn intentions but have not placed orders.

## Water for Fodder Feedback

We were recently asked by the Department of Agriculture, Water and Environment to provide feedback on the Water for Fodder Program.

This feedback can be found [here](#).

## Interruption to Services

The Customer Portal will be unavailable for approx. 1-2 hours from 12pm next Wednesday, 29 April 2020 due to provider updates.

Contact our Customer Operations team for assistance during this period on 1300 138 265.

## Contacting Murray Irrigation

A reminder that our Finley and Deniliquin offices are closed to the general public until further notice.

We encourage customers to use our online customer portal or contact our

Customer Operations team, between 7am and 7pm, on 1300 138 265 or email [customersupport@murrayirrigation.com.au](mailto:customersupport@murrayirrigation.com.au) if you have any queries.

*Note: Due to staff working remotely, our frontline phone service may be impacted.*

*Please ensure you leave a message, with your contact number if your call is unanswered and we will respond to you as soon as possible.*

## Telstra support

Telstra will provide unlimited data for their personal and small business customers with home broadband plans (ADSL, NBN and cable).

They're also giving their post-paid consumer and small business customers extra data when they register before 19 April 2020 to support working and studying from home or self-isolating, as part of their national response to COVID-19.

Further information can be found [here](#).

## Financial statements

Statements will be sent to customers alongside their March 2020 quarterly invoices.

This will provide customers with up to date information regarding their accounts.

March invoices will be issued prior to the end of this month.

## Customer Service Privacy

When calling Murray Irrigation, our friendly frontline Customer Operations staff may ask you a few simple questions to confirm your identity.

We're required to do this by law, even if we're familiar with the person we're talking with or have spoken with them before.

*Note: Under the Privacy legislation, it is an offence to disclose information to any party other than the registered owner.*

## Announced allocation

Class C General Security.....	0%
Allocation Advance.....	5%
Water resource distribution .....	2%

(issued against Delivery Entitlements)

## Water availability and deliveries

(21/04/20)

YTD deliveries .....	254,990 ML
Customers.....	79,124 ML
DPIE Deliveries.....	13,969 ML
WaterNSW Deliveries.....	161,897 ML
Weekly Deliveries .....	2,778 ML
Weekly crop usage...60% (Annual Pasture)	
Customer account balance .....	61,001 ML
WE in customer accounts .....	824,677 WE
Vol. % remaining.....	7%

## Channel flows today

Wakool Offtake.....	141 ML
Mulwala Offtake.....	521 ML
Billabong Escape.....	0 ML
Edward River Escape .....	0 ML
Perricoota Escape .....	0 ML
Wakool River Escape.....	0 ML

## Water trade data

Net trade week .....	101 ML
Net trade YTD.....	-10,380 ML

## Water exchange data

(20/04/20)

Internal listings (No. & ML).....	9;406.3 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML).....	19;805.14 ML
Ext purchasers (No. & ML).....	0;0 ML

Water for sale @ 20/04/20.....	4,202.60 ML
Weighted average sale price.....	\$305
Price range @ 20/04/20.....	\$323 - \$800
Buy offer range @ 20/04/20....	\$301 - \$200

## Rainfall and evaporation

14/04/20 – 20/04/20 (weather.csiro.au)

.....	Rain.....	Evap
Finley.....	0mm.....	26.4mm
Tullakool.....	0mm.....	32.9mm

## Storages\*

8.30am today (mdba.gov.au)

Dartmouth.....	1,814 GL	↔.....	47 %	↔
Hume.....	390 GL	↓.....	13 %	↓
Lake Victoria.....	252 GL	↑.....	37 %	↑
Menindee Lakes.....	302 GL	↑.....	17 %	↑
Total Storage.....	2,758 GL	↑.....	30 %	↑

## Rivers\*

8.30am today (mdba.gov.au)

Murray @ Doctors Point.....	6,733 ML/d
Murray d/s Yarra. Weir.....	5,271 ML/d
Goulburn @ McCoy Bridge.....	754 ML/d
M'Bidgee d/s Balranald .....	235 ML/d
Darling @ Burtundy.....	2,074 ML/d
Flow to SA .....	3,652 ML/d
Murray to the sea .....	21 gates open

*This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.*