



Happy Easter

We hope everyone had a safe and Happy Easter, and long weekend.

Blue-green algae – Red Alert

The Murray and Sunraysia Regional Algal Coordination Committees (RACC) have issued high-level algal warnings (Red Alert) for the mid reach of the River Murray, the Edward/ Wakool system and the Lower Murray River.

Yarrowonga Weir/ Lake Mulwala remains on Red alert.

Further information can be found on our website [here](#).

Our response to Draft Report

Murray Irrigation has responded to the Draft Report on the Independent assessment of social and economic conditions in the Basin.

We have outlined three key opportunities to improve the effectiveness and fairness of the Basin Plan, including the establishment of a single Basin level body for strategic oversight.

You can read our response to the draft Report [here](#).

Contacting Murray Irrigation

A reminder that our Finley and Deniliquin offices are closed to the general public until further notice.

We encourage customers to use our online customer portal or contact our Customer Operations team, between 7am and 7pm, on 1300 138 265 or email customersupport@murrayirrigation.com.au if you have any queries.

Note: Due to staff working remotely, our frontline phone service may be impacted.

Please ensure you leave a message, with your contact number if your call is unanswered and we will respond to you as soon as possible.

Telstra support

Telstra will provide unlimited data for their personal and small business customers with home broadband plans (ADSL, NBN and cable).

They're also giving their post-paid consumer and small business customers extra data when they register before 19 April 2020 to support working and studying from home or self-isolating, as part of their national response to COVID-19.

Further information can be found [here](#).

New Government Department – Dept. of Regional NSW

The NSW Government has announced the formation of a new Department of Regional NSW.

'The new Department of Regional NSW is a central agency for regional issues, building resilient regional economies and communities, strengthening primary industries, managing the use of our valuable regional land, overseeing the state's mineral and mining resources and ensuring that government investment into regional NSW is fair and delivers positive outcomes for local communities and businesses.' – Department of Regional NSW [website](#).

Read Murray Irrigation's media release about the new Department [here](#).

Customer Service Privacy

When calling Murray Irrigation, our friendly frontline Customer Operations staff may ask you a few simple questions to confirm your identity.

We're required to do this by law, even if we're familiar with the person we're talking with or have spoken with them before.

Note: Under the Privacy legislation, it is an offence to disclose information to any party other than the registered owner.

Announced allocation

Class C General Security	0%
Allocation Advance.....	5%
Water resource distribution	2%
(issued against Delivery Entitlements)	

Water availability and deliveries

(14/04/20)	
YTD deliveries.....	252,212 ML
Customers.....	76,933 ML
DPIE Deliveries.....	13,382 ML
WaterNSW Deliveries.....	161,897 ML
Weekly Deliveries.....	3,506 ML
Weekly crop usage..50% (Annual Pasture)	
Customer account balance.....	63,979 ML
WE in customer accounts.....	824,677 WE
Vol. % remaining	8%

Channel flows today

Wakool Offtake.....	47 ML
Mulwala Offtake	192 ML
Billabong Escape.....	0 ML
Edward River Escape.....	0 ML
Perricoota Escape.....	0 ML
Wakool River Escape	0 ML

Water trade data

Net trade week	241 ML
Net trade YTD.....	-10,481 ML

Water exchange data

(13/04/20)	
Internal listings (No. & ML).....	2;347.7 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML).....	6;400.51 ML
Ext purchasers (No. & ML).....	0;0 ML

Water for sale @ 13/04/20.....	4,601.44 ML
Weighted average sale price.....	\$358
Price range @ 13/04/20.....	\$344 - \$800
Buy offer range @ 13/04/20.....	\$300

Rainfall and evaporation

01/04/20 – 13/04/20 (weather.csiro.au)			
	Rain	Evap	
Finley	9.4mm	19.5mm	
Tullakool.....	3.6mm	23mm	

Storages*

8.30am today (mdba.gov.au)			
Dartmouth	1,811 GL	↔	47 %
Hume	406 GL	↑	14 %
Lake Victoria	231 GL	↓	34 %
Menindee Lakes.....	272 GL	↑	16 %
Total Storage.....	2,720 GL	↑	29 %

Rivers*

8.30am today (mdba.gov.au)	
Murray @ Doctors Point	4,989 ML/d
Murray d/s Yarra. Weir	6,077 ML/d
Goulburn @ McCoy Bridge.....	2,062 ML/d
M'Bidgee d/s Balranald.....	328 ML/d
Darling @ Burtundy.....	2430 ML/d
Flow to SA.....	4,276 ML/d
Murray to the sea	1 gate open
<small>This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.</small>	