

# TalkingWater

Tuesday, 31 March 2020



Murray Irrigation

## COVID-19 – Murray Irrigation update

A reminder to our customers during these unprecedented times, our services are still available, and we are confident the measures we have implemented will allow us to satisfy water orders for the remainder of the season.

Effective from Wednesday, 25 March 2020, our Finley and Deniliquin offices have been closed to customers.

Visit our website, or click [here](#), for Murray Irrigation updates, Government updates and links on assistance measures for individuals, households and businesses.

We encourage customers to use our online customer portal or contact our Customer Operations team, between 7am and 7pm, on 1300 138 265 or email [customersupport@murrayirrigation.com.au](mailto:customersupport@murrayirrigation.com.au) if you have any queries.

*Note: Due to staff working remotely, our frontline phone service may be impacted.*

*Please ensure you leave a message, with your contact number, if your call is unanswered and we will respond to you as soon as possible.*

## Water for Fodder – Survey open

Opportunity for anyone interested to provide feedback on the Water for Fodder program by completing this [survey](#).

The feedback from the survey will inform a broader review of the program, to be considered by government in making decisions about the design of round two.

Survey closes **Thursday, 9 April 2020**.

Any questions, please contact the Department of Agriculture, Water and the Environment on 1800 900 090 or send an email to [fodder.review@agriculture.gov.au](mailto:fodder.review@agriculture.gov.au).

## Financial statements

Statements will be sent to customers alongside their March 2020 quarterly invoices.

This will provide customers with up to date information regarding their accounts.

March invoices will be issued prior to the end of April.

## Water orders and daylight savings

Daylight saving ends this Sunday, 5 April 2020.

For customers placing water orders ending after this date, the water ordering system will automatically reduce the order by an hour to the normal finish time to enable lodgement.

Customer Support staff will manually adjust all orders ending after 5 April to the correct finish time for the channel system.

Contact Customer Operations for more information or assistance with orders on 1300 138 265.

## Rice Extension webinar ‘Going Remote’

Calling on rice growers who are interested in tips and tricks around working remotely.

### Webinar details:

**Location:** Once you register, you will receive a link to join the from wherever you are located.

**Date:** Thursday, 2 April 2020

**Time:** 10am - 11am (AEDT)

**Who can listen in?** Anyone in the rice industry.

**RSVP:** Click [here](#) for your free spot.

Any questions about the event, please call Harriet on 0419 790 019.

For more information click [here](#).

## Announced allocation

Class C General Security .....	0%
Allocation Advance.....	5%
Water resource distribution .....	2%

(issued against Delivery Entitlements)

## Water availability and deliveries

(31/03/20)

YTD deliveries.....	242,228 ML
Customers.....	70,578 ML
DPIE Deliveries.....	13,139 ML
WaterNSW Deliveries.....	158,511 ML
Weekly Deliveries.....	9,800 ML
Weekly crop usage..	.62% (Annual Pasture)
Customer account balance.....	64,466 ML
WE in customer accounts.....	825,219 WE
Vol. % remaining .....	8%

## Channel flows today

Wakool Offtake.....	280 ML
Mulwala Offtake .....	900 ML
Billabong Escape.....	0 ML
Edward River Escape.....	0 ML
Perricoota Escape.....	0 ML
Wakool River Escape .....	0 ML

## Water trade data

Net trade week .....	842 ML
Net trade YTD.....	-11,850 ML

## Water exchange data

(30/03/20)

Internal listings (No. & ML).....	9;542.2 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML).....	8;196.0 ML
Ext purchasers (No. & ML).....	0;0 ML

Water for sale @ 30/03/20.....	4,720.32 ML
Weighted average sale price.....	\$450
Price range @ 30/03/20.....	\$440 - \$800
Buy offer range @ 30/03/20.....	\$426 - \$375

## Rainfall and evaporation

24/03/20 – 30/03/20 (weather.csiro.au)

.....	Rain .....	Evap
Finley .....	0.8mm .....	39mm
Tullakool.....	0.2mm .....	44.2mm

## Storages\*

8.30am today (mdba.gov.au)

Dartmouth .....	1,800 GL	↔	47 %
Hume .....	391 GL	↓	13 %
Lake Victoria .....	235 GL	↓	35 %
Menindee Lakes.....	208 GL	↑	12 %
Total Storage.....	2,634 GL	↑	28 %

## Rivers\*

8.30am today (mdba.gov.au)

Murray @ Doctors Point .....	8,491 ML/d
Murray d/s Yarra. Weir .....	6,987 ML/d
Goulburn @ McCoy Bridge.....	957 ML/d
M'Bidgee d/s Balranald.....	457 ML/d
Darling @ Burtundy.....	0 ML/d
Flow to SA.....	5,097 ML/d
Murray to the sea .....	1 gate open

*This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.*