



Changes to ordering start times

Murray Irrigation is changing some outlet operating times to improve operational efficiency.

This may impact customers in different ways. Murray Irrigation will be in touch with those customers directly affected by the changes.

When ordering water online, customers may notice the new operating times in the water ordering system.

Customers are encouraged to login to the water ordering system to confirm any changes to their outlet's operating time.

In the meantime, customers who have queries can call Customer Support on 1300 138 265.

Customer Focus Groups

Murray Irrigation will hold another round of customer focus group meetings starting in early February.

The format will be like last year and will include a review of results and actions, from the previous meetings, discussion to assist the communication regarding company initiatives, and feedback on a specific topic to assist with strategic planning.

We are contacting previous hosts to gauge availability. If any customers would like to express an interest to host a group meeting, please call Customer Support on 1300 138 265.

Water Exchange bank details reminder

Customers are reminded that bank details for payments through the Water Exchange are removed at the beginning of each season for security reasons.

This means that if you have not sold water this season, or your account is new with Murray Irrigation, you will need to contact the office to update your bank details. Note: bank details are recorded as per landholding.

Free Mental Health Workshops

A Drought Response Initiative

The Australian Red Cross is hosting two free mental health workshops.

Blighty

When: 9am – 1pm, Wed, 5 February

Where: Blighty Recreation Reserve – 79 Blighty Hall Road

Pretty Pine

When: 2pm – 6pm, Thurs, 6 February

Where: Pretty Pine Recreation Reserve, Edward Street

RSVP: by Thursday, 23 January 2020

Call Customer Support at Murray Irrigation on 1300 138 265 or [email](#).

Have your say: Murray–Darling Basin resource management inquiry

The Interim Inspector-General of Murray-Darling Basin Water Resources Mick Keelty will hold an open session into the inquiry with an invitation to give feedback.

When: 10am– 11am, Thurs, 23 February

Where: Deniliquin RSL Club, 72 End Street, Deniliquin

Customers and Shareholders are encouraged to attend.

For more information, click [here](#).

Water operations 2019/20 season

A reminder that drought mode of operation continues as per the 2019/20 [Season Operating Plan](#), which includes:

- channels only be filled where orders have been placed by customers;
- online ordering system will automatically offer you a water order date six days (144 hours) in advance;
- All online orders are reviewed daily, and customers will be contacted if water can be delivered earlier than the six days;
- customers will need to call Customer Support to arrange stock and domestic supply.

Announced allocation

Class C General Security	0%
Allocation Advance.....	5%
Water resource distribution	2%
(issued against Delivery Entitlements)	

Water availability and deliveries

(21/01/20)

YTD deliveries.....	178,812 ML
Customers.....	49,202 ML
DPIE Deliveries.....	8,953 ML
WaterNSW Deliveries.....	120,657 ML
Weekly Deliveries.....	15,017 ML
Weekly crop usage....	28% (summer crops)
Customer account balance.....	84,333 ML
WE in customer accounts.....	824,200 WE
Vol. % remaining	10 %

Channel flows today

Wakool Offtake.....	87 ML
Mulwala Offtake	1,640 ML
Billabong Escape.....	80 ML
Edward River Escape.....	1,300 ML
Perricoota Escape.....	100 ML
Wakool River Escape	0 ML

Water trade data

Net trade week	-563 ML
Net trade YTD.....	-18,545 ML

Water exchange data

(20/01/20)

Internal listings (No. & ML).....	25;1,690.98 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML).....	22;762.21 ML
Ext purchasers (No. & ML).....	4;90 ML

Water for sale @ 20/01/20.....	3,511.76 ML
Weighted average sale price.....	\$.634.84
Price range @ 20/01/20.....	\$.630 -\$999
Buy offer range @ 20/01/20.....	\$.200

Rainfall and evaporation

15/01/19 – 21/01/19 (weather.csiro.au)

.....	Rain	Evap
Finley	36.0mm	57.1mm
Tullakool.....	32.4mm	67.6mm

Storages*

8.30am today (mdba.gov.au)

Dartmouth	1,939 GL	↓	50 %	↓
Hume	614 GL	↓	20 %	↓
Lake Victoria	340 GL	↓	50 %	↓
Menindee Lakes.....	7 GL	↓	5 %	↓
Total Storage.....	2,900 GL	↓	31 %	↓

Rivers*

8.30am today (mdba.gov.au)

Murray @ Doctors Point	11,823 ML/d
Murray d/s Yarra. Weir	8,512 ML/d
Goulburn @ McCoy Bridge.....	1,899 ML/d
M'Bidgee d/s Balranald.....	1,197 ML/d
Darling @ Burtundy.....	0 ML/d
Flow to SA.....	8,156 ML/d
Murray to the sea	0 gates open

This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.