



Merry Christmas

As the year draws to a close, Murray Irrigation wishes its customers and shareholders a Merry Christmas and safe New Year.

This past year has brought challenges for us all. We remain committed to working with you to address these as we move into a new year.

In the meantime, thank you for the vital work that you do to support our country's food and fibre industry.

Christmas hours and operations

Christmas operations will continue as usual, with some limited operations due to staff annual leave.

The below arrangements will be in place from Monday, 23 December 2019 to Sunday, 5 January 2020.

Water ordering and water delivery

- Customer Operations will provide telephone assistance from 7.00am to 7.00pm each day on **1300 138 265**, as normal.
- Customers calling outside 7.00am to 7.00pm can leave a voice message, which Customer Operations will respond to as soon as possible.
- Customers can also email customersupport@murrayirrigation.com.au with any requests or enquiries.

Emergencies

- Call 1300 657 313 for after-hours emergencies (e.g. a major infrastructure failure, significant flooding or risk to safety).

Water Exchange and annual trade

- Customer Operations will continue to monitor the Water Exchange on business days.
- Forms may be submitted online to wex@murrayirrigation.com.au or by fax to 03 5898 3305.

- If you purchase water during the Christmas-New Year period, only electronic payments will be accepted
- Customers will need to email their electronic payment receipt (B-Pay or Direct Deposit) to wex@murrayirrigation.com.au to enable the release of the water to their account
- Payments to sellers whose listings have cleared will be made on Friday, 20 December 2019 and Monday, 6 January 2020 for any parcels finalised during the Christmas-New Year period.

Maintenance requests

- A skeleton crew of works staff will continue to operate during the Christmas-New Year period.
- For any maintenance requests, contact Customer Operations on 1300 138 265.

MILCast

- MILCast production and sales will be closed from Friday 13 December.
- Sales and production will recommence on Monday 13 January.

Bridge works still underway

Murray Irrigation is still completing guardrail remediation works on some bridges in our footprint.

Please drive to the conditions and stay safe. Call Customers Support with any queries.

Last Talking Water for 2019

This is the final edition of Talking Water for the year.

Talking Water will resume on Tuesday, 7 January 2020.



Announced allocation

Class C General Security	0%
Allocation Advance.....	5%
Water resource distribution	2%
(issued against Delivery Entitlements)	

Water availability and deliveries

(10/12/19)	
YTD deliveries.....	110,243 ML
Customers.....	39,908ML
DPIE Deliveries.....	6,992 ML
WaterNSW Deliveries.....	63,343 ML
Weekly deliveries	11,937 ML
Weekly crop usage....(19% summer crops)	
Customer account balance.....	96,778 ML
WE in customer accounts.....	824,200 WE
Vol. % remaining	12 %

Channel flows today

Wakool Offtake.....	90 ML
Mulwala Offtake	1,960 ML
Billabong Escape.....	250 ML
Edward River Escape.....	1,200 ML
Perricoota Escape.....	100 ML
Wakool River Escape	0 ML

Water trade data

Net trade week	-5,099 ML
Net trade YTD.....	14,870 ML

Water exchange data

(9/12/19)	
Internal listings (No. & ML)....	20;490.89 ML
External listings (No. & ML).....	0;0 ML
Int. purchasers (No. & ML).....	32;1,084.63 ML
Ext purchasers (No. & ML).....	5;260.25 ML

Water for sale @ 16/12/2019...2,644.12 ML	
Weighted average sale price	\$629.61
Price range @ 16/12/19.....	\$635 - \$1000
Buy offer range @ 16/12/19 ..	\$555 - \$200

Rainfall and evaporation

4/12/19 – 10/12/19 (weather.csiro.au)		
..... Rain	Evap	
Finley	0.0mm	66.8mm
Tullakool.....	0.0mm	73.2mm

Storages*

8.30am today (mdba.gov.au)		
Dartmouth	2,030 GL ↓	53 % ↓
Hume	901 GL ↓	30 % ↓
Lake Victoria	492 GL ↓	73 % ↓
Menindee Lakes.....	8 GL ↓	05 % ↓
Total Storage.....	3,431 GL ↓	34 % ↓

Rivers*

8.30am today (mdba.gov.au)	
Murray @ Doctors Point	12,582 ML/d
Murray d/s Yarra. Weir	8,835 ML/d
Goulburn @ McCoy Bridge.....	2,673 ML/d
M'Bidgee d/s Balranald.....	1,273 ML/d
Darling @ Burtundy.....	0 ML/d
Flow to SA.....	6,995 ML/d
Murray to the sea	1 gates open
<i>This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.</i>	