



Water for Fodder – Application

Application forms will be available on the Department of Agriculture website when applications open on Wednesday 11 December 2019 at 10am AEDT. Applications must be submitted electronically using the form.

For shareholder update, click [here](#). For more information on eligibility and to apply, click [here](#).

Customer Service

Murray Irrigation provides phone support to customers throughout the irrigation season (7am – 7pm, 7 days per week on 1300 138 265).

Messages can be left on the phone system if calls are made outside of these hours or if operators are busy and will be responded to at the earliest opportunity.

If you have an operational emergency (failure of MIL infrastructure, significant flooding or severe damage) outside of phone service hours, please call Murray Irrigation's emergency line 1300 657 313 to speak to an operator.

Our Deniliquin and Finley offices provide face-to-face customer service Monday to Friday 8.30am – 5pm. Appointments can be made at Wakool centre if required.

Customers can also use their online customer portal to place orders, trade water, and access water and financial account information.

If you require assistance with logging into the customer portal, please contact Customer Operations on 1300 138 265.

Changes to Stock and Domestic (S&D)

S&D supply has now reverted to the drought mode of operation, as advised in the 2019/20 [Season Operating Plan](#).

The pulsing method initiative, trialled over the last month, has not realised the benefits and resource savings expected and therefore will not be continued.

Customers will need to call Customer Operations when they require S&D supply.

Under the drought mode of operation

- Channels will only be filled where orders have been placed by customers
- Six days' notice is required for water orders – to allow channels heights to be raised to operational levels.

Please call Customer Support on 1300 138 265 with any queries.

Bridge Works – slow down to 40km/h

Murray Irrigation bridge works are underway around the footprint.

Speed restrictions are in place on designated bridges and vehicles may be reduced to one lane or temporary detours put in place.

Drivers are urged to slow down and obey all traffic control measures, to ensure the safety of staff and contractors.

Please contact Customer Support Team on 1300 138 265 with any queries.

Sept Quarter Invoices are overdue

September 2019 Quarter Invoices are now overdue.

The balance brought forward on your invoice includes any eligible rebates from WaterNSW as well as any Sustainability Product invoices.

For assistance in paying an overdue invoice, please contact Finance via Customer Support on 1300 138 265.

RFS Fire Emergency Requirements

Rural Fire Service have provided the below documents to help you prepare your farm and your property in the event of a bush fire.

- [Get Ready For A Bush Fire](#)
- [RFS – Is your property prepared?](#)
- [RFS – Storm we do not want](#)
- [Grain Harvest Guide 1](#)
- [Grain Harvest Guide 2](#)

Drought Initiatives below:

Drought Funding subsidised training

Subsidised skills training for farmers and regional businesses impacted by the drought.

Expressions of Interest (EOI) for those looking to complete training that will help diversify and produce off-farm income.

Submit your [EOI form](#) to jacqueline.walsh@tafensw.edu.au.

AGL's Farmers Assist Program

Farmers in drought affected areas, who satisfy the eligibility criteria, may apply for Drought Relief Assistance and Solar Assistance as part of AGL's new \$2 million Farmers Assist program.

Find out more [here](#).

Announced allocation

Class C General Security	0%
Allocation Advance.....	5%
Water resource distribution	2%
(issued against Delivery Entitlements)	

Water availability and deliveries

(10/12/19)	
YTD deliveries.....	98,307 ML
Customers.....	38,851 ML
DPIE Deliveries.....	6,494 ML
WaterNSW Deliveries.....	52,962 ML
Weekly deliveries	3,982 ML
Weekly crop usage(12% Horticulture/Other)	
Customer account balance	100,676 ML
WE in customer accounts.....	824,200 WE
Vol. % remaining	12 %

Channel flows today

Wakool Offtake.....	102 ML
Mulwala Offtake	1,889 ML
Billabong Escape.....	250 ML
Edward River Escape.....	1,200 ML
Perricoota Escape	100 ML
Wakool River Escape	0 ML

Water trade data

Net trade week.....	-1,759 ML
Net trade YTD.....	- 9,771 ML

Water exchange data

(9/12/19)	
Internal listings (No. & ML).....	32;1,212.65 ML
External listings (No. & ML).....	-1;-780 ML
Int. purchasers (No. & ML).....	20;605.45 ML
Ext purchasers (No. & ML).....	13;398 ML

Water for sale @ 9/12/2019.....	3,498.11 ML
Weighted average sale price	\$594.17
Price range @ 9/12/19	\$620 - \$1000
Buy offer range @ 9/12/19	\$551 - \$200

Rainfall and evaporation

4/12/19 – 10/12/19 (weather.csiro.au)		
..... Rain	Evap	
Finley	0.0mm	66.8mm
Tullakool.....	0.0mm	73.2mm

Storages*

8.30am today (mdba.gov.au)		
Dartmouth	2,051 GL ↓	53 % ↓
Hume	958 GL ↓	32 % ↓
Lake Victoria	511 GL ↓	75 % ↓
Menindee Lakes.....	9 GL --	1 % --
Total Storage.....	3,529 GL ↓	38 % ↓

Rivers*

8.30am yesterday (mdba.gov.au)	
Murray @ Doctors Point	11,812 ML/d
Murray d/s Yarra. Weir	8,922 ML/d
Goulburn @ McCoy Bridge.....	1,313 ML/d
M'Bidgee d/s Balranald.....	1,291 ML/d
Darling @ Burtundy.....	2,075 ML/d
Flow to SA.....	7,206 ML/d
Murray to the sea	1 gates open
<i>This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.</i>	