

29 October 2019

## Changes to Stock and Domestic Supply

### *A Drought Response Initiative*

Following an improvement in conveyance allocation and last week's two per cent Resource Distribution, a modified delivery plan for stock and domestic (S&D) water has been developed. This gives customers more certainty around the timing and accessibility to these flows, which means service levels can be better balanced with efficiency measures.

As defined in the 2019/20 Season Operating Plan, Murray Irrigation is operating the system in Drought Mode.

The Plan provides options for delivery of S&D water and channel operating levels, to improve system efficiency and maximise volumes available for distribution to customers.

### What is happening?

From **Monday, 4 November 2019**, customers on supply channels with no irrigation demand but contain S&D pipes or orders, will be pulsed with water, one channel section at a time, on a regular basis.

Customers will be contacted several days in advance of water being available in these pools, asked if they need supply and if so, advised of the duration it will be available (typically three days); after which time, the regulator will be lowered, and the water moved downstream to the next sections.

It is planned that the pulse rotation will occur about every three-four weeks.

Orders of S&D supply through a customer outlet will be co-ordinated (where possible) to coincide with the planned channel pulse schedule.

Channel sections will be raised to within approximately 100mm of normal operating height for the duration of the pulse.

Customers are encouraged to call Customer Support on 1300 138 265 with any queries.