

This information sheet describes Murray Irrigation's Sustainability Product

For further details see the "Sustainability Product" on Murray Irrigation's website or contact Customer Operations on 1300 138 265.

Frequently Asked Questions

How much water is available?

40,000 megalitres (ML).

What is the price of the water?

The price will be **\$46 per ML** which is 10 percent below the weighted average market trading price from 25 July to 31 July 2022.

How can I access the benefit?

The benefit is exclusive to Murray Irrigation's customers who are currently financial. They will be invited to submit an expression of interest (EOI) via the Customer Portal. If the offer is oversubscribed, participating customers will be offered a pro rata volume based on their delivery entitlements.

How will the process work?

EOIs may be submitted through Murray Irrigation's customer portal.

The process and key dates are as follows:

- | | |
|---|---------------------------|
| 1. Submit an EOI | 2 to 7 August 2022 |
| 2. Murray Irrigation will acknowledge receipt of the EOI within one business day | |
| 3. Eligible participants will receive an offer for a volume of water. They can either accept or reject the offer online (using their customer portal). Water will be made available within 2 days of accepting the offer. | 9 August 2022 |
| 4. Deadline to accept an offer | 15 August 2022 |
| 5. Latest date water will be made available | 17 August 2022 |
| 6. Invoices issued | 17 August 2022 |
| 7. Payment due | 17 October 2022 |

Can I change my nominated volume after submitting an EOI?

Yes, a participant can change or withdraw their EOI at any time before the EOI closure date. However, when a volume of water is offered to a participant, that volume is non-negotiable. Participants can either accept or reject the offer made to them.

What are the payment terms?

Payment is due by 5 pm on Monday, 17 October 2022

When will the water be available?

Two business days after participants accept the company's offer, they may begin to order this water for delivery.

The water allocation the participant agrees to purchase will not be credited to the participant's water allocation account until after the participant has paid for it. We will, however, create an overdraw facility within participants' water allocation accounts which will enable participants to order water for delivery in excess of their available water allocation. The overdraw limit will be equal to the volume of water allocation the participant has agreed to purchase.

Once payment for the water is made, the water allocation purchased will be credited to the participant's water allocation account and this will clear any overdraw limit.

We may choose not to allow a participant to overdraw their water offer subaccount at any time while they have overdue fees and charges.

Can the water be traded after purchase?

Participants will have the water allocation credited to their water allocation account after they have paid for it and they cannot trade it until that time. Participants are encouraged to use the water on-farm but there are no special restrictions associated with the trade of the water allocation once payment is received. The usual rules for trade of water allocation apply.

Are there any fees associated with accessing the water?

There are no additional transaction fees on top of the \$46 per ML associated with the volume of water accepted by the participant. The usual fees for usage or trade apply.

What if customers apply for *more* than the available volume?

If the offer is oversubscribed, participants will be offered a pro rata volume based on their delivery entitlements. If a participant is dissatisfied with the volume offered to them, they can reject the offer.

What if customers apply for *less* than the available volume?

Surplus available water will remain in Murray Irrigation's water portfolio for future opportunities.

Can the water be carried over to next season?

If a participant has water remaining in their water allocation account as at 30 June 2023, the usual carryover rules will apply. It is up to the individual to manage their water allocation within the carryover rules.