



March quarter invoices

Invoices for the March 2019 quarter have been applied to customer accounts. Invoices are being sent today. The balance brought forward on your invoice will show your Water Entitlement rebate and Sustainability Product. Payments are due 5.00pm 31 May 2019. Please contact Finance through Customer Support on 1300 138 265 for assistance.

The customer portal is changing!

The customer portal is changing to better serve customer needs and reflect Murray Irrigation's modernisation journey. Features to be updated or added include:

- Stronger passwords for increased security
- Look and feel of the site
- Increased functionality including the ability to search and download invoices
- Ability to pay online

Talking Water will describe a new function and what to expect each week. Stay tuned!

End of season system closure

Mulwala Canal and Wakool Canal offtakes will close at 8.00am on Wednesday 8 May to commence major off-season works. The major off-season works will be the last in the PIOP program which has seen the largest major infrastructure upgrade ever for Murray Irrigation.

Key dates

Wednesday 1 May 2019 – 6.30am

Deadline for orders if they are to be guaranteed.

Wednesday 8 May 2019

Mulwala Canal and Wakool Canal offtakes will close. Major lateral offtakes closed. Accredited escapes opened at maximum rates allowed by WaterNSW. Water remaining in the Wakool system will be available as off allocation to Wakool customers only.

Wednesday 24 July 2019

Mulwala Canal and Wakool Canal offtakes opened to commence filling system.

For more details on system closure, contact Customer Support on 1300 138 265.

Crucial actions before system close

- If you completed the *Autumn Irrigation Intentions Survey*, confirm this information by placing an order as early as possible. It will help finalise delivery schedules and drainage plans

- Orders **must** be placed before **6.30am Wednesday 1 May (tomorrow)** to guarantee supply until system closure
- **All deliveries after Wednesday 8 May** will be opportunistic only; Murray Irrigation cannot guarantee supply after Wednesday 8 May
- With the cut-off date in mind, all on-farm dams should be filled to accommodate stock and domestic requirements.

New Entitlements Contract

As part of a Board objective to strengthen Murray Irrigation's governance arrangements, the company is conducting a full review of its contracts, policies and procedures. As part of that review, opportunities to improve the *Entitlements Contract* (version 19) and *Transfer Rules Policy* have been identified. Updated versions of both documents have been mailed to customers.

The amended documents provide a suite of improved conditions which directly benefit customers. Marked-up versions, showing all amendments made, and a summary of changes are available on our website [here](#). For more information, contact Customer Support on 1300 138 265.

Closure dates for trade

Below are key dates for the closure of internal and external annual trade for the 2018/19 season:

- **5.00pm Monday 17 June** – closure of Water Exchange
- **5.00pm Thursday 20 June** – closure of external transfers to/from Murray Irrigation
- **11.59pm Sunday 23 June** – closure of internal annual transfers and access to water accounts through the customer portal
- **9.00am Monday 1 July** – reopening of Water Exchange and customer water accounts.

Latest River Reach out now

The MDBA's newest bi-monthly newsletter, *River Reach*, details recent developments around the Basin and explains complex water concepts. To read the latest instalment of *River Reach*, [click here](#).

Return flows – what are they?

After water is used, some of it can return back to the river system – this water is known as a 'return flow'. The MDBA have released a small clip explaining what return flows are. View the video [here](#).

Announced allocation

Class C General Security 0%
Water resource distribution 10%
(issued against Delivery Entitlements)

Water availability and deliveries

(30/04/19)
YTD deliveries 484 GL
Weekly deliveries 8,111 ML
Weekly crop usage .. summer crops (51%)
On-farm balance 61,101 ML
WE in customer accounts 831 WE
Vol. % remaining 7%

Channel flows today

Wakool Offtake 257 ML
Mulwala Offtake 969 ML
Billabong Escape 0 ML
Edward River Escape 257 ML
Perricoota Escape 0 ML
Wakool River Escape 0 ML

Water trade data

Net trade week 1,224 ML
Net trade YTD 74,209 ML

Water exchange data

(24/04/19 – 29/04/19)
Internal listings (No. & ML) ... 36; 1,621 ML
External listings (No. & ML) 3; 300 ML
Int. purchasers (No. & ML).... 32; 1,087 ML
Ext purchasers (No. & ML) 6; 506 ML

Water for sale (30/04/2019) 2,928 ML
Weighted average sale price \$613.14
Price range \$597 - \$700
Buy offer range \$550 - \$315

Rainfall and evaporation

23/04/19 – 29/04/19 Rain Evap
Finley 0.0mm 23.6mm
Tullakool 0.0mm 24.9mm

Storages

8.30am today (mdba.gov.au)
Dartmouth 2,443 GL 63 %
Hume 406 GL 15 %
Lake Victoria 168 GL 25 %
Menindee Lakes 17 GL 1 %
Total Storage 3,034 GL 33 %

Rivers

8.30am today (mdba.gov.au)
Murray @ Doctors Point 6,554 ML/d
Murray d/s Yarra. Weir 6,593 ML/d
Goulburn @ McCoy Bridge 960 ML/d
M'Bidgee d/s Balranald 194 ML/d
Darling @ Burtundy 1 ML/d
Flow to SA 5,173 ML/d
Murray to the sea 12 gates open

This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.