



How can we assist you?

Murray Irrigation provides phone support to customers from 7am to 7pm every day during the irrigation season. Call 1300 138 265 to speak to our Customer Support team. For water ordering queries out of these hours, leave a message and a team member will respond to you as soon as possible the next day.

Fees and charges

Murray Irrigation fees and charges will remain unchanged until the end of the 2018/19 financial year. The board has acknowledged the difficulties being experienced throughout the region and did not want to contribute to customers' enduring hardships. The board continues to be focused on keeping costs down while supporting initiatives and opportunities to generate revenues from sources other than fees and charges for water delivery. The issue will be raised for feedback at customer meetings in February 2019. For more information, see last Friday's End of year update [here](#).

State-wide audit of river losses

NSW Water Minister Niall Blair has ordered what amounts to a state-wide audit of any river operator losses. There is strong evidence to suggest that there are significant and unacceptable river operator water losses in the Murray system and these losses are of such magnitude that they represent a multi-million-dollar loss to irrigated agriculture in NSW - and among Murray Irrigation customers in particular.

The audit, announced last week in response to Murray Irrigation representations to the Minister, will look to determine the amount of water lost, where these rules are attributed to and how to mitigate these losses in future. It is the first sign by any Minister of a preparedness to look beyond policy and into its practical application on the ground. For further details, click [here](#).

Allocation announcement Monday

The Department of Industry – Water (Dol-Water) will issue its next general security allocation statement for the NSW Murray on Monday 17 December. Contact the department [here](#) to have the announcement emailed directly.

No word on Government rebates

WaterNSW is yet to provide a date on which the fees and charges rebate announced in August will be made available. Murray Irrigation will be in touch with customers when details are confirmed.

Access forms online

Did you know you can access Murray Irrigation forms as interactive PDF documents online? This means customers can fill out the forms electronically and print them for signing. Alternatively, blank forms can be printed for handwritten submission.

Scanned Permanent Trade forms can be sent to register@murrayirrigation.com.au. Traditional delivery methods (post and in-person) are also accepted. Please ensure you use the most current version of the form. The latest forms are available [here](#). Alternatively, contact Customer Support on 1300 138 265.

Inflows summary

The MDBA reports that River Murray system inflows for November totalled about 230GL. This is one of the lowest on record and well below the long-term median of 594GL. In comparison with the historical record since 1891, almost 90 percent of November inflows have been higher than those observed this year.

'Speak Up' Melbourne rally Friday

Speak Up (for water) is organising a water rally in Melbourne this Friday 14 December and plan to meet at Southern Cross Station at 9.30am. For full details, click [here](#).

Free family BBQ tomorrow

Finley Bowling Club is hosting a morale-boosting BBQ for local farmers this week. The free event will be held from 6pm tomorrow (Wednesday 12 December) with dinner and bowls provided. Drought assistance information will also be available. All welcome. RSVP (for catering purposes) by calling 03 5883 1324 or Jeff Barrie on 0438 831 497.

Heslop travel grant

Applications are now open for the 2019 Albert Heslop Memorial Travel Grant. The \$4,000 grant is for eligible horticulturalists and primary producers in the Murray Valley who want to advance themselves, their enterprise and their industry. Application forms are available [here](#), or can be requested by calling 03 5022 3666.

Announced allocation

Class C General Security 0 %
Water resource distribution 5 %
(issued against Delivery Entitlements)

Water availability and deliveries

(11/12/18)
YTD deliveries..... 220 GL
Weekly deliveries 10,120 ML
Weekly crop usage.. summer crops (47%)
On-farm balance 113 GL
WE in customer accounts..... 831,228 WE
Vol. % remaining 14%

Channel flows today

Wakool Offtake..... 123 ML
Mulwala Offtake 1,264 ML
Billabong Escape..... 250 ML
Edward River Escape..... 200 ML
Perricoota Escape 90 ML
Wakool River Escape 120 ML

Water trade data

Net trade week 1,123 ML
Net trade YTD 69,405 ML

Water exchange data

(04/12/18 – 10/12/18)
Internal listings (No. & ML).....10; 703ML
External listings (No. & ML).....0; 0ML
Int. purchases (No. & ML).... 23; 1,349ML
External purchases (No. & ML).....0; 0ML

Water for sale (11/12/18).....2,215ML
Weighted average sale price.....\$421.18
Price range\$425 - \$500
Buy offer range.....\$400 - \$300

Rainfall and evaporation

04/12/18 – 10/12/18 Rain Evap
Finley 0.7mm 78.7mm
Tullakool..... 1.8mm 85.2mm

Storages

8.30am today (mdba.gov.au)
Dartmouth.....2,820 GL.....73 %
Hume.....1,219 GL.....41 %
Lake Victoria.....551 GL.....81 %
Menindee Lakes90 GL.....5 %
Total Storage.....4,680 GL.....50 %

Rivers

8.30am today (mdba.gov.au)
Murray @ Doctors Point 12,634 ML/d
Murray d/s Yarra. Weir 13,315 ML/d
Goulburn @ McCoy's Bridge.....789 ML/d
M'Bidgee d/s Balranald.....322 ML/d
Darling @ Burtundy.....17 ML/d
Flow to SA.....7,329 ML/d
Murray to the sea 0 gates open

This information is provided for general reference purposes only. Murray Irrigation takes best endeavours to ensure accuracy. It is collated at 8.00am Tuesdays and is subject to change.