

Channel filling update

Monday 30 July 2018



Murray Irrigation

Channel filling program remains on schedule

Water delivery to most outlets is planned for not later than Wednesday 15 August, as Murray Irrigation meets its normal season opening date.

The company is prioritising its channel filling to meet demand from customers managing the dry conditions and is attempting to deliver water to all areas as soon as possible.

Prioritising channel fill areas

The customer service and water delivery teams are mapping customer requests so that when water becomes available from the main canal, the company will maximise channel filling performance accordingly. Sections where there is no demand will be filled last.

Construction works

Construction works to complete the remaining PIOP 3 sites are being finalised. All sites are expected to be operational by Monday 6 August. Channel sections upstream of work sites are being filled to enable the release of water as soon as works are completed.

Water left in channels

At the end of last season, water was left in large areas of the system as a dry winter contingency plan. That water is now enabling the company to fill its channels faster and is contributing toward efficiency savings. It should be noted that even though water may be in a channel section, orders are unable to be delivered until a 'flow' arrives.

What to do if you need water?

Notify Murray Irrigation of your water ordering intentions by calling **Customer Support on 1300 138 265**. The company will then map and prioritise orders and, where circumstances allow, orders may be delivered early.

Customers who have provided their water ordering intentions will be contacted as soon as the orders are able to be delivered. The online water ordering system will become available for water delivery orders once the channel system has filled. Customers will be notified when this change occurs.