

Fact sheet

Updated March 2015



Authorising others to act on your behalf

Murray Irrigation will only deal with the registered owner of an account, or persons authorised by the owner. This limitation is to protect your privacy and to prevent unauthorised transactions.

In the case of joint owners; by default, all owners are required to consent to transactions.

Owners can authorise other persons – one of the joint owners of an account, a lessee, share-farmer, farm manager, family member, or any other person – to perform certain actions on their account and access account information.

Form 15 – Deed of Account Authority is available via the 'Customers' then 'Forms' and 'General forms' section of our website: www.murrayirrigation.com.au.

Who can be authorised

Any natural person (e.g. not a company) can be authorised to act solely. This might include one or more of the joint owners of an account being authorised to act without needing the other signature(s).

One or more individuals can be authorised to act alone (each perform transactions on their own), or two people can be authorised to act jointly (both must sign for certain things). Each authorised person is issued a unique customer number with their own PIN for accessing Murray Irrigation's systems electronically and for identifying themselves to Murray Irrigation.

Actions performed by the authorised person

The owner can specify which types of transactions the authorised person can and cannot perform. A list of transaction types is provided on the application form.

Actions performed by authorised persons are as valid as if carried out by the owner themselves, and the owners are responsible for these actions. The authorisation form creates a binding legal agreement between the owner (customer) and the authorised person (agent).

Actions performed electronically by authorised persons can be traced to their unique customer number.

The owners (jointly where relevant) can always perform all types of transactions. Where the instructions of the owners and an authorised person conflict, Murray Irrigation will give the owners' instructions precedence.

Actions an authorised person cannot perform

Permanent trade, permanent changes to landholdings or infrastructure, changes to billing arrangements or contact details and any other transactions not listed in the authorisation form will require all owners' consent.

Leasing / share-farming arrangements

While authorising others to act on your account can give practical effect to leasing or share-farming arrangements, this authority is not a substitute for a formal lease or share-farming agreement. Murray Irrigation strongly recommends customers considering this circumstance seek their own independent advice.

Revoking authorisation

Owners can unilaterally revoke any authorisation given at any time, in writing using the attachments to the application form.

An authorised person can also withdraw themselves from the arrangement. All authorisations in relation to an account are automatically revoked when ownership of the account changes.

Enquiries and further information

For further information please contact Water Trade, via reception on T. 1300 138 265.

Murray Irrigation recommends customers obtain independent advice on the merits of authorising other persons to act on their behalf. Murray Irrigation recommends against individuals providing their customer number and PIN to a third party in order to make transactions.