



## Network Consultation Paper Feedback Form

Murray Irrigation is required by the *Water Charge (Infrastructure) Rules 2010* to develop a Network Consultation Paper (NCP) prior to completing a Network Service Plan (NSP).

The NCP describes Murray Irrigation's infrastructure and services and includes details of alternative investment strategies that impact on both service to customers and fees and prices.

Murray Irrigation invites feedback on the NCP by 5pm Monday 20 February 2012.

Written feedback can be provided by:

Email: [ncp@murrayirrigation.com.au](mailto:ncp@murrayirrigation.com.au)

Fax: 03. 5898 3301

Mail: PO Box 528, Deniliquin, NSW 2710; or

In person: at the Deniliquin, 443 Charlotte Street, Deniliquin or the Finley office, Cnr. Murray Hut Drive and Murray Street Finley.

This form is has been developed to assist customers to provide written feedback, however there is no requirement for customers to use this form.

This form should be read in conjunction with the NCP which was mailed to all customers at the end of December 2011.

Clarification on any issues in the NCP can be sought from Jennifer McLeod via email: [alison.bult@murrayirrigation.com.au](mailto:alison.bult@murrayirrigation.com.au) or T. 03. 5898 3332.

Contact details of respondent (optional)		
Name		
Landholding Reference Number		
Preferred contact number	T.	M.
Email		
Postal address		

### Chapter 3 - Current operations and infrastructure

#### Summary of key features of our water supply and current fees and prices

*This chapter of the NCP summarised Murray Irrigation's current infrastructure and services. It included information about fees and prices, initiatives for domestic customers and concerns raised about the impact of the 2011 fees and prices on small irrigation farms.*

1. Do you have any comments on the water supply service Murray Irrigation provides?

2. What would improve Murray Irrigation's water supply service to you?

3. What do you think about Murray Irrigation's fees and prices structure as introduced from 1 January 2011?

4. Please describe any alternative suggestions you may have for Murray Irrigation's fees and prices structure including "lifestyle" or "small irrigation" farms?

5. What are your reasons for your proposed suggestions?

6. Do you think Murray Irrigation should retain different fees across geographic areas for surface and sub-surface drainage services and why?

7. What do you think of the proposed changes for domestic customers?

## Chapter 4 - Infrastructure upgrade scenarios

*This chapter describes Murray Irrigation's preferred option for changes to its infrastructure. It also includes details of alternative options considered.*

### **Base Case Implementation of the Board's 2014 Strategic Plan**

8. What do you think of Murray Irrigation's preferred option for its Network Service Plan which is implementation of the Board's 2014 Strategic Plan?

9. Do you support the company's aim to contain fee increases to CPI and utilise company reserves for meter upgrading?

10. Do you support the company's intention to utilise company reserves for reconfiguration?

11. What do you think are the issues for your farm business arising from the 2014 Strategic Plan?

**PIIOP – Accelerated rollout of the 2014 Strategic Plan – Option A**

12. What do you think of Option A which involves faster implementation of the base case using government funding through the PIIOP program in return for general security and conveyance water entitlements?

13. What do you think are the issues for your farm business of Option A?

14. What other comments do you have on Option A?

**Meter replacement – Option B**

15. What do you think of Option B (meter replacement only and significant fee increases)?

16. What do you think are the issues for your farm business of Option B?

17. What other comments do you have on Option B?

**Non-compliance with metering standards – Option C**

18. What do you think of Option C (non compliance with metering standards)?

19. What do you think are the issues for your farm business of Option C?

**Other**

20. Do you have any other additional comments in response to the NCP?

21. Do you have any comments or suggestions in response to Murray Irrigation and its management and service delivery?

*Thank you for providing your feedback*